

Rules for participating in “Grand Lisboa Palace Spend & Win” Promotion

- 1) SJM Resorts, Limited (“SJM”) is the host of the “Grand Lisboa Palace Spend & Win” (the “Promotion”).
- 2) This Promotion is governed by and subject to the following Terms and Conditions.
- 3) Participation in this “Grand Lisboa Palace Spend & Win” promotion constitutes an acceptance of these terms and conditions.
- 4) The promotion period is as follows:

From	To
10h00 on 1 May 2026	22h00 on 10 May 2026

- 5) During the Promotion Period, eligible customers may enjoy:

Reward One: Experience Rewards

Spend MOP500 or above at designated hotel dining outlets, retail shops, salons, or spas may eligible to redeem the game of Sportopia, Samtastic Express, Martial Arts Arena/AI Wonderland Buy 1 Get 1 Free and 8:88 Challenge.

Reward Two: Shopping Rewards

Eligible guests can redeem exciting rewards by net spending MOP5,000 or above at Grand Lisboa Palace selected retail shops and restaurants. Limited quantities. First-come, first-served. Reward valid while supplies last.

Reward One: Experience Rewards

- 1) During the Promotion Period, eligible customers may redeem the following rewards by accumulating the net spending amounts listed in the table below at designated hotel dining outlets, retail shops, salons, or spas in Grand Lisboa Palace, Grand Lisboa, Jai Alai Oceanus or Kam Pek Market on the same day:
- 2) Reward Structure:

Reward Tier	Net spending amount [%] (MOP)	Rewards
1	\$100 - \$199 [^]	Sportopia game voucher (Include two (2) Sportopia game chances)
2	\$200 - \$499 [^]	Sportopia game voucher (Include four (4) Sportopia game chances)
3	\$500 - \$1,199 [*]	<ol style="list-style-type: none"> 1. Sportopia game voucher (Include six (6) Sportopia game chances) 2. One (1) Samtastic Express ticket 3. One (1) Martial Arts Arena/AI Wonderland Buy 1 Get 1 Free Coupon 4. One (1) 8:88 Challenge experience (The receipt(s) presented to participate in this reward require at least one designated retail receipt as specified in Clause 11)
4	\$1,200 or above [*]	<ol style="list-style-type: none"> 1. Sportopia game voucher (Include six (6) Sportopia game chances) 2. One (1) Samtastic Express ticket 3. One (1) Martial Arts Arena/AI Wonderland Buy 1 Get 1 Free Coupon 4. Two (2) 8:88 Challenge experiences (The receipt(s) presented to participate in this reward require at least one designated retail receipt as specified in Clause 11)

[%]Net spending amount refers to the final amount payable after the application of any discounts, special offers, coupons, or membership points.

[^]Only one same-day receipt will be accepted.

^{*}Only two same-day receipts will be accepted.

- 3) Rewards are strictly capped at the MOP1,200 spend tier. Even if the eligible net spending amount exceeds this level, participants shall only be entitled to redeem rewards in accordance with the MOP1,200 spend tier reward structure, and no additional or higher-tier rewards shall be granted.

- 4) Customers must present eligible receipt and register at Grand Lisboa Palace 1/F Mall Concierge Counter during service hour to participate in the promotion. Upon successful registration, a stamp will be chopped to the customer's receipt. The chopped receipt cannot be used for any other promotional activities.
- 5) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
 - a. Same-day receipts issued by the designated outlets, except for the circumstances specified in the following clause;
 - b. Valid original identification document (Identity Cards or passport) of the guest; and
 - c. Guest's contact number
- 6) The Mall Concierge, Level 1, Grand Lisboa Palace operates from 10:00 A.M. to 10:00 P.M. daily; receipts issued after 9:00 p.m. may be redeemed on the following day, late redemption will not be accepted.
- 7) To participate in the activity described in clause 8:
The accumulated spending amount must be supported by valid same-day receipts issued by designated hotel dining outlets, retail shops, salons, or spas. Customers may present either one same-day receipt or combine a maximum of two (2) same-day receipts issued by two different designated outlets to meet the required spending threshold. Only one same-day receipt will be accepted for net spending of MOP100 – 499.
- 8) Receipts issued by the participating shops, spa and designated restaurants listed in Clauses 9, 10 and 11 shall be deemed valid for this Promotion. To be eligible for Reward Tiers 3 and 4, the receipts submitted must include at least one designated retail receipt, as specified in Clause 11.
- 9) Designated outlets:

Grand Lisboa Palace

Dining

The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT, Vivienne Westwood Café, FRITES and NEPTUNE SEAFOOD HOT POT

GLP Food Hall

MR.K 赤辣豬扒包、VEGETARIAN FARM、002 魚湯粉 (Grand Lisboa Palace Shop)、GuZaoTang、Viet Nam Pho、Wing Kee Beef Offal、Macau Prince Café、Hong Li Cun Cheung Fan、MR3.3、East Asian Taste

Retail Shop

Boss, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Jin Sheng Jewelry, Farmacia Chinesa GLP HKW, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include "Kid's Cavern", "Supermarket"), Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, Even Peng, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor Jewellery, Jorada Tech, China Changbai Mountain Ginseng King Boutique Store, Liege, Celeste Artisan Ice Cream, Charlie's Tea, ChaPanda, FARMÁCIA GLOBAL, Hung Rui Chen, Le Coq Sportif, Munsingwear, WF Fashion, Nobli Gift, FangSuo, Overall, MODERN By Rainbow

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Made in Macau

Belongs Jewelry & Art, CLOE Jewelry & Art, DR.AI, Forest Bath, LIANA LIFE, Lovely Shop, Puyue, Qi Yuan

Entertainment

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery

Grand Lisboa

The 8, The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Lounge, Crystal Tea House

Jai Alai Oceanus

Kingpin Bar, Bar Pepita de Ouro, Casa de Massa, Treasury Restaurants and Jai Alai Buffet

Kam Pek Market

Ba Fang Ying Mian, Fong Seng Hin Mei Sek, Pratumam 1982, Rui Chen Delights, Linji Curry Noodles, Man Chow Tong, Kinnokura, Haeundae Korean Cuisine, I Want Go, March, Cheong Seng Noodles

10) Designated salons and spas:

Grand Lisboa Palace – The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen’s Tonic, PEDI:MANI:CURE Studio by Bastien Gonzalez
Grand Lisboa – The Spa at Grand Lisboa, Le Salon

11) For the purposes of Reward Tiers 3 and 4, “designated retail receipt(s)” refer to valid receipts issued by the retail shops listed below:

Grand Lisboa Palace

Retail Shop

Boss, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Jin Sheng Jewelry, Famacia Chinesa GLP HKW, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include “Kid’s Cavern”, “Supermarket”), Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird’s Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSUME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, Even Peng, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor Jewellery, Jorada Tech, China Changbai Mountain Ginseng King Boutique Store, Liege, Celeste Artisan Ice Cream, Charlie’s Tea, ChaPanda, FARMÁCIA GLOBAL, Hung Rui Chen, Le Coq Sportif, Munsingwear, WF Fashion, Nobli Gift, FangSuo, Overall, MODERN By Rainbow

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Made in Macau

Belongs Jewelry & Art, CLOE Jewelry & Art, DR.AI, Forest Bath, LIANA LIFE, Lovely Shop, Puyue, Qi Yuan

- 12) Participating outlets reserve the right to amend, suspend, or terminate their operations at any time without prior notice. In the event that any participating outlet ceases operations during the promotion period, the organizer shall not be held liable or responsible for any inconvenience, loss, or inability to redeem rewards arising therefrom, nor will any compensation be provided.
- 13) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem reward(s) shall be stamped as proof of successful redemption.
- 14) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
- 15) During the Term, all redemptions shall be made in person and registered at the Concierge Counter.
- 16) Reward redemption shall be available only to individuals aged 18 or above. Employees of SJM and its subsidiaries, are not eligible unless otherwise specified.
- 17) Owners and employees of any retail shops are allowed to participate in this Promotion by following the internal guideline.
- 18) Each participant can participate unlimitedly within promotion period.
- 19) Rewards shall be available on a first-come, first-served basis and while stocks last.
- 20) The redemption period is from 10h00 on 1 May 2026 to 22h00 on 10 May 2026.
- 21) For reward redemption, photocopies, incomplete, damaged, defaced, altered, or receipts not issued on the day of redemption shall not be accepted.
- 22) For reward redemption, deposit receipts, credit card transaction slips, handwritten receipts, or reprinted receipts shall not be accepted.
- 23) SJM reserves the right in its sole discretion to disqualify any individual who jeopardizes or attempts to jeopardize the fairness, security or proper operation of the Promotion.
- 24) By participating in this Promotion, each participant authorizes SJM to process, including to collect, use and store his/her personal data collected in connection with his/her participation in this Promotion for the purposes of this Promotion and for direct marketing.
- 25) By participating in this Promotion, each participant accepts Grand Lisboa Palace’s privacy policy, available at <https://www.grandlisboapalace.com>.
- 26) SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.

- 27) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- 28) SJM refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM.

Terms and conditions redemption of rewards and redemption of vouchers

- 1) Rewards and lucky draw prizes (hereinafter be referred to as "Rewards") shall be issued in voucher format and must be redeemed or used at the designated redemption location. Any vouchers not redeemed at the designated location within the validity period shall be deemed invalid.
- 2) All vouchers are issued by and remains property of SJM.
- 3) Unless otherwise specified, Rewards are valued in MOP.
- 4) All prize values shall be deemed exclusive of any applicable taxes, fees, or surcharges. Taxes, fees, and surcharges, if any, shall be borne solely by the prize recipient.
- 5) All Rewards are subject to the terms and conditions set forth below.
- 6) All Rewards must be redeemed for vouchers on or before 22h00 on 10 May 2026, any late redemption will not be accepted.
- 7) Except for the specified vouchers, all Rewards must be used or redeemed by 22h00 on 10 May 2026. Vouchers that are expired or not redeemed at the designated location will be considered invalid.
- 8) SJM accepts no liability for the quality of the Rewards or for any loss or damage that may arise from it.
- 9) Vouchers shall only be accepted upon presentation of the original voucher and shall not be used in conjunction with any other promotion, discount, gift certificate, or voucher.
- 10) Vouchers shall not be transferred, resold, exchanged for cash, or used to purchase any other products or services.
- 11) Only one reward can be used/ redeemed per transaction
- 12) Any unused balance will not be refunded or exchanged for cash.
- 13) Any additional spending must be settled by cash, credit card or E-payment.
- 14) SJM shall not be liable if the Promotion cannot be carried out or vouchers cannot be provided due to force majeure or events beyond its reasonable control.
- 15) Vouchers suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 16) SJM reserves the right to substitute rewards of equal or greater value without prior notice.
- 17) All rewards are subject to availability of the products, operating hours, reservation policy and seating availability of the designated restaurants or shops. SJM accepts no liability if rewards cannot be used or redeemed before the redemption period.

Reward Voucher Terms and Conditions

Basic Rewards

Sportopia Game Voucher

- i. The Reward(s) must be redeemed and used at the designated Sportopia game zone at shopping mall, Level 2, Grand Lisboa Palace Resort Macau.
- ii. All rewards not redeemed within the Redemption Period specified on the voucher will be forfeited.
- iii. Game chances are limited to the number shown on the voucher.
- iv. The original game voucher must be presented upon entry or redemption.
- v. Participants must comply with all Sportopia Activity Terms & Conditions and safety rules; failure to do so may result in refusal of entry or use.
- vi. Rewards are subject to Sportopia's operating hours, availability, and blackout dates as determined and announced by SJM, and shall be offered on a first-come, first-served basis; availability is not guaranteed.
- vii. Certain attractions are restricted to children aged 3–12 years and within 80–130 cm height. Admission may be refused if eligibility requirements are not met.
- viii. SJM accepts no liability for suspension or cancellation due to maintenance, breakdown, or force majeure events.
- ix. In case of any dispute, SJM reserves the right of final decision.

Samtastic Express Ticket

- i. Rewards must be redeemed and used at the designated Samtastic Express train station, Level 1, shopping mall, Grand Lisboa Palace Resort Macau.
- ii. All rewards not redeemed within the Redemption Period specified on the voucher will be forfeited.
- iii. The operating hours of the Samtastic Express are from 11:00 a.m. to 10:00 p.m. from 1 May 2026 to 3 May 2026, and from 11:00 a.m. to 8:00 p.m. from 4 May 2026 to 10 May 2026.
- iv. Each Reward entitles the holder maximum two person for one ride only.
- v. The original ticket must be presented upon entry or redemption.
- vi. Children under 12 years must be accompanied by an adult (18 years or above), who shall take full responsibility.
- vii. Each cart accommodates a maximum of 2 adults and 2 children. During peak hours, SJM reserves the right to arrange passengers to share carts.
- viii. Tickets are limited, available on a first-come, first-served basis.
- ix. Participants must comply with all Samtastic Express Terms & Conditions and safety rules; failure to do so may result in refusal of access.

- x. Rewards are subject to operating hours, availability, and blackout dates, and shall be offered on a first-come, first-served basis; availability is not guaranteed.
- xi. Samtastic Express Rewards are subject to the specific Terms and Conditions of Samtastic Express. Please refer to the venue for details.
- xii. SJM accepts no liability for suspension or cancellation due to maintenance, breakdown, or force majeure events.

Martial Arts Arena/AI Wonderland Buy 1 Get 1 Free Coupon

- i. This coupon is only applicable to the standard tickets for “Martial Arts Arena” or “AI Wonderland”.
- ii. Customers who purchase one standard ticket at regular price will receive one complimentary ticket for the same attraction. Both tickets must be used together, separate entry is not permitted.
- iii. This coupon must be used on or before the expiry date.
- iv. Only one coupon can be used per transaction.
- v. The original coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- vi. Any additional spending must be settled by cash, credit card or E-payment.

“8:88 Challenge” Terms and Conditions

- 1) Customers spending at “Grand Lisboa Palace Spend & Win” reward tier 3 will receive One (1) experience for the ‘8:88 Challenge’, tier 4 will receive Two (2) experiences for the ‘8:88 Challenge’. Customer can directly participate in the 8:88 Challenge when registering for the promotion at Grand Lisboa Palace 1/F Mall Concierge Counter and meet the eligibility criteria. Customer must press the stop button on the physical timer on-site. Once the timer stops exactly at 8:88 seconds, customer will win and receive One (1) grand prize. Once the timer does not stop exactly at 8:88 seconds, customer will receive One (1) participation prize. The staff will distribute the corresponding prize in the form of voucher to the customer according to the prize stock directly.
- 2) Grand Prizes are available while stocks last. Once Grand Prizes have been fully redeemed, customers who successfully stop the timer at 8:88 seconds will receive a Participation Prize instead.
- 3) Prize Structure:

	Prize	Quantity
Grand Prize	Macau Round-trip Flight Ticket Redemption Voucher	10
	Grand Lisboa Palace MOP8,888 Gold & Jewelry Voucher	3
Participation Prize	Cross-Border Bus Ticket Redemption Voucher (From Hong Kong to Grand Lisboa Palace Resort Macau)	100
	Stecco Natura Gelaterie Complimentary Italian Popsicle Redemption Voucher	1,000
	Musingwear MOP100 Cash Voucher	200
	Le Coq Sportif MOP100 Cash Voucher	200
	cdf Macau Grand Lisboa Palace Shop Beauty Pouch Redemption Voucher	200
	Marisco Secos Long Cheong Hong Soup Redemption Voucher	1,160
	Farmacia Royal Selected Gift Redemption Voucher	20
	MO&Co. MOP50 Shopping Voucher	100
	BLING MOP50 Shopping Voucher	100
	OMG MOP50 Shopping Voucher	100
	PEAK HOUR MOP50 Shopping Voucher	100
	EDITION MOP100 Shopping Voucher	100
	GLOSOME MOP50 Coupon (Min. Spending of MOP500)	100
PEAK HOUR HOUSE MOP50 Coupon (Min. Spending of MOP500)	100	

- 4) Prizes Terms & Conditions:
 - i. All gifts, shopping offer of this Campaign are collectively referred to as “Prize”.
 - ii. Prizes are limited in quantity and available on a first-come, first-served basis, while supplies last.
 - iii. Unless otherwise specified, prizes are valued in MOP.
 - iv. All prizes are subject to the terms and conditions set forth below.

- v. Prizes not redeemed within the Redemption Period will be forfeited.
- vi. GLP accepts no liability for the quality of the Prize or for any loss or damage that may arise from it.
- vii. The original gift card must be presented and cannot be used in conjunction with other offer Campaign, discount, gift certificates or vouchers.
- viii. The Prize cannot be transferred, resold, exchanged for cash or used to purchase any other products or services.
- ix. Any unused value of the prizes will be forfeited.
- x. Any additional spending must be settled by cash, credit card or E-payment.
- xi. Gift card suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- xii. All Prizes are subject to availability of the products, operating hours, reservation policy and seating availability of the designated shops. GLP accepts no liability if prize cannot be used or redeemed before the redemption period.

5) Prizes Term & Conditions:

Macau Round-trip Flight Ticket Redemption Voucher

- i. The flight ticket is valid for travel from 1 Jun 2026 to 31 Dec 2026 (both outbound and return journeys must fall within the validity period).
- ii. The ticket must be issued by 31 Dec 2026, otherwise it will become void.
- iii. Blackout dates:
For flights departing Macau to international/regional destinations: 29 Sep – 2 Oct 2026; 18 – 31 Dec 2026
For flights departing international/regional destinations to Macau: 30 Sep – 7 Oct 2026; 22 – 28 Dec 2026
For flights departing Macau to Mainland China: 5-8 Oct 2026
For flights departing Mainland China to Macau: 30 Sep – 2 Oct 2026
- iv. The minimum stay is 2 days and the maximum stay is 14 days.
- v. The ticket must be used for round-trip travel between the same two cities.
- vi. Seat availability is subject to flight capacity on the intended travel date.
- vii. Once the ticket is issued, it is non-transferable, non-changeable in route, and non-refundable.
- viii. Date changes are permitted without a rebooking fee, subject to same-class seat availability on the requested date/flight.
- ix. Relevant taxes and fuel surcharges must be paid in cash at the time of ticket issuance.
- x. The redeemable routes are subject to real-time availability checks.
- xi. Air Macau reserves the right of final interpretation of this ticket.

Grand Lisboa Palace MOP8,888 Gold & Jewelry Voucher

- i. Voucher is only applicable to the designated retail shops at GLP: Chow Sang Sang Group, CHOW TAI FOOK, Emperor Jewellery or LUKFOOK JEWELLERY.
- ii. Voucher must be used on or before the expiry date.
- iii. Voucher cannot be used to purchase gift vouchers, gift cards or coupons.
- iv. Voucher cannot be used to purchase gold ingots, coins, gold bars, Investment gold products or designated gold product in Chow Sang Sang Group.
- v. The original voucher must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- vi. Any additional spending must be settled by cash, credit card or E-payment.
- vii. Only one voucher can be used per person per transaction. Bill Splitting is not accepted.
- viii. The use of voucher is subject to product availability and operating hours of the designated shops. GLP accepts no liability if the voucher is not used before the expiry date.
- ix. The use of voucher requires a minimum spending specified therein (If applicable).
- x. Any unused balance of the voucher cannot be redeemed for cash and will be forfeited.
- xi. Voucher cannot be transferred, resold or exchanged for cash.
- xii. Voucher is issued by and remains the property of Grand Lisboa Palace (“GLP”); it will not be accepted or replaced if lost, damaged or stolen.
- xiii. Voucher suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- xiv. You may need to provide personal information to GLP for the redemption or use of the voucher. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
- xv. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- xvi. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
- xvii. GLP refers to SJM Resorts, S.A. (“SJM”), GLP Hospitality Services Limited or other subsidiaries of SJM (“SJM Group”)

Cross-Border Bus Ticket Redemption Voucher (From Hong Kong to Grand Lisboa Palace Resort Macau)

- i. The redemption voucher issued by HK-MO Express: Valid from 1 May 2026 to 30 Jun 2026.

- ii. The redemption voucher issued by Eternal East Cross-Border Coach Mgt. Ltd.: Valid from 1 May 2026 to 31 Dec 2026 (Valid from Monday to Friday only).
- iii. Customer must confirm their departure time one day in advance by calling to reserve their seat or follow the redemption instructions on the voucher.
- iv. Cannot be used in conjunction with other promotions.
- v. Cannot be exchanged for cash.
- vi. Only the original is valid; photocopies and duplicates will not be accepted.
- vii. In case of any dispute, HK-MO Express and Eternal East Cross-Border Coach Mgt. Ltd. reserves the right of final decision.

Stecco Natura Gelaterie Complimentary Italian Popsicle Redemption Voucher

- i. Valid for any selection of popsicle, while stocks last.
- ii. Please present this voucher for redemption. Altered, damaged or photocopies of voucher will not be accepted.
- iii. It cannot be used in conjunction with other promotions, membership offers and club point offers.
- iv. This voucher cannot be exchanged or redeemed for cash.
- v. This voucher must bear the Stecco Natura Gelaterie's mark and expiry date in order to be valid.
- vi. In case of any dispute, Stecco Natura Gelaterie's decision shall be final.

Munsingwear MOP100 Cash Voucher

- i. Validity Period: Valid until 31 May 2026.
- ii. Redemption: This voucher can be redeemed for MOP100 off storewide. Excludes accessories and final sale items.
- iii. Usage Limit: Each voucher is valid for one-time use only.
- iv. Non-transferable: This discount cannot be exchanged for cash or other merchandise. It may not be used in conjunction with any other promotions.
- v. Irrevocable: This voucher cannot be modified or cancelled once issued. No reissues will be granted for expired.
- vi. No returns or exchanges will be accepted for purchased items.

Le coq sportif MOP100 Cash Voucher

- i. Validity Period: Valid until 31 May 2026.
- ii. Redemption: This voucher can be redeemed for MOP100 off storewide. Excludes accessories and final sale items.
- iii. Usage Limit: Each voucher is valid for one-time use only.
- iv. Non-transferable: This discount cannot be exchanged for cash or other merchandise. It may not be used in conjunction with any other promotions.
- v. Irrevocable: This voucher cannot be modified or cancelled once issued. No reissues will be granted for expired.
- vi. No returns or exchanges will be accepted for purchased items.

cdf Macau Grand Lisboa Palace Shop Beauty Pouch Redemption Voucher

- i. Present this voucher with your new sign-up to receive a Beauty Pouch at cdf Macau Grand Lisboa Palace Shop.
- ii. In the case of any dispute, CDFG Macau Limited reserves the right of final decision on all related matters.

Marisco Secos Long Cheong Hong Soup Redemption Voucher

- i. This coupon can only be used for spending at the Marisco Secos Long Cheong Hong (Grand Lisboa Palace Store) on or before the expiry date indicated on this coupon.
- ii. Please enquire at Marisco Secos Long Cheong Hong for coupon usage details and terms. The details & terms are subject to change without prior notice.
- iii. This coupon can only be used once.
- iv. This coupon must be presented before payment. No retrospective arrangement can be made.
- v. Damaged or photocopied coupon is not accepted.
- vi. All transactions with the use of coupons are not eligible for refund.
- vii. Marisco Secos Long Cheong Hong will not be liable for the loss, theft, damage, and misuse of any issued coupon. The coupon holder shall be solely responsible for all liabilities.
- viii. Marisco Secos Long Cheong Hong reserves the right to change the terms & conditions of this coupon without prior notice.
- ix. In case of any dispute, the decision of Marisco Secos Long Cheong Hong shall be the final.

Farmacia Royal Selected Gift Redemption Voucher

- i. This voucher is valid only at Farmacia Royal at Grand Lisboa Palace.
- ii. This voucher cannot be redeemed for cash or exchanged for other products.
- iii. The company shall not be held responsible for any loss of this voucher.
- iv. This voucher will be considered void if damaged, altered, or faded.
- v. No photos, copies, or reproductions of this voucher will be accepted for redemption – only the original physical voucher is valid.
- vi. In case of any dispute, Farmacia Royal reserves the right of final decision.

MO&Co. MOP50 Shopping Voucher

- i. Present this voucher to enjoy an instant discount of MOP50 on regular-priced items
- ii. Cannot be exchanged for cash and no change will be given, photocopy of the ticket will not be accepted
- iii. To learn about discount stacking rules, please consult the store staff
- iv. This voucher is valid until 31 May 2026
- v. In case of any dispute, MO&Co. Macao reserves the right of final decision

BLING MOP50 Shopping Voucher

- i. Present this voucher to enjoy an instant discount of MOP50 on regular-priced items
- ii. Cannot be exchanged for cash and no change will be given, photocopy of the ticket will not be accepted
- iii. To learn about discount stacking rules, please consult the store staff
- iv. This voucher is valid until 31 May 2026
- v. In case of any dispute, BLING reserves the right of final decision

OMG MOP50 Shopping Voucher

- i. Present this voucher to get MOP50 off upon purchase of any regular-sized hair care product
- ii. Cannot be exchanged for cash and no change will be given, photocopy of the ticket will not be accepted
- iii. To learn about discount stacking rules, please consult the store staff
- iv. This voucher is valid until 31 May 2026
- v. In case of any dispute, OMG reserves the right of final decision

PEAK HOUR MOP50 Shopping Voucher

- i. Present this voucher to enjoy an instant discount of MOP 50 on regular-priced apparel items (excluding accessory items)
- ii. Cannot be exchanged for cash and no change will be given, photocopy of the ticket will not be accepted
- iii. To learn about discount stacking rules, please consult the store staff
- iv. This voucher is valid until 31 May 2026
- v. In case of any dispute, PEAK HOUR reserves the right of final decision

EDITION MOP100 Shopping Voucher

- i. Present this voucher to enjoy an instant discount of MOP100 on regular-priced items
- ii. Cannot be exchanged for cash and no change will be given, photocopy of the ticket will not be accepted
- iii. To learn about discount stacking rules, please consult the store staff
- iv. This voucher is valid until 31 May 2026
- v. In case of any dispute, EDITION reserves the right of final decision

GLOSOME MOP50 Shopping Coupon (Min. Spending of MOP500)

- i. Present this coupon to get MOP50 off upon net purchase over MOP500
- ii. Cannot be exchanged for cash and no change will be given, photocopy of the ticket will not be accepted
- iii. To learn about discount stacking rules, please consult the store staff
- iv. This voucher is valid until 31 May 2026
- v. In case of any dispute, GLOSOME reserves the right of final decision

PEAK HOUR HOUSE MOP50 Shopping Voucher

- i. Present this coupon to get MOP50 off upon net purchase of regular-priced items over MOP500
- ii. Cannot be exchanged for cash and no change will be given, photocopy of the ticket will not be accepted
- iii. To learn about discount stacking rules, please consult the store staff
- iv. This voucher is valid until 31 May 2026
- v. In case of any dispute, PEAK HOUR HOUSE reserves the right of final decision

Reward Two: Shopping Rewards

- 1) During the promotion period, eligible shoppers may redeem rewards by presenting same-day receipts with accumulated net spending amounts (see table below) from selected restaurants and retail shops at Grand Lisboa Palace Resorts Macau. Only a maximum of two valid receipts will be accepted (One of the receipts must be from a retail shop, only one receipt per retail shop or restaurant is permitted).
- 2) Limited to a total of 20 redemptions on the following rewards per person during the Term.
- 3) Reward Structure:

Reward Tier	Net spending amount% (MOP)	Rewards		
		GLP Shopping Voucher	cdf Shopping Voucher	GLP F&B Coupon
1	MOP 5,000 - MOP 9,999	-	MOP100	MOP100 (min. spending of MOP 500)
2	MOP 10,000 - MOP 29,999	-	MOP400^	MOP100 (min. spending of MOP 500)
3	MOP 30,000 - MOP 59,999	MOP200	MOP1,200^	MOP100 (min. spending of MOP 500)
4	MOP 60,000 - MOP 149,999	MOP500	MOP2,500^	MOP500 (min. spending of MOP 1,000)
5	MOP 150,000 or above	MOP1,000	MOP6,000^	MOP2,000 (min. spending of MOP 4,000)

%Net spending amount refers to the final amount payable after the application of any discounts, special offers, coupons, or membership points.*

^These cdf Vouchers are issued with a standard face value of MOP100 or MOP1,000. This denomination is fixed and cannot be changed. Only one voucher can be used per transaction and limited only to designated boutique brand at cdf.

- i. The rewards are available on a first-come-first-serve basis while they last.
- ii. The rewards are not redeemable for cash or exchangeable for cash or other items.
- iii. Each official receipt and cardholder copy can only be used once for this Campaign and cannot be used in conjunction with other promotional offer.

- 4) Spending at Grand Lisboa Palace's Designated Outlets:

For the purpose of clause 1 above:

- 1) The aggregate amounts referred to in clause 1 above shall be a maximum of two receipts (One of the receipts must be from a retail shop, only one receipt per retail shop or restaurant is permitted) on the same day, and valid receipts shall be issued to the Shoppers by the shops.
- 2) The valid receipt(s) can only be issued by the following designated shops and F&B outlets in GLP:

Designated outlets at Grand Lisboa Palace:

Dining

The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting, BAR CARAT, Vivienne Westwood Café, FRITES, NEPTUNE SEAFOOD HOT POT

GLP Food Hall

MR.K 赤辣豬扒包、VEGETARIAN FARM、002 魚湯粉 (Grand Lisboa Palace Shop)、GuZaoTang、Viet Nam Pho、Wing Kee Beef Offal、Macau Prince Café、Hong Li Cun Cheung Fan、MR3.3、East Asian Taste

Retail Shop

Boss, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Jin Sheng Jewelry, Farmacia Chinesa GLP HKW, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include "Kid's Cavern", "Supermarket"), Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, Even Peng, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor Jewellery, Jorada Tech, China Changbai Mountain Ginseng King Boutique Store, Liege, Celeste Artisan Ice Cream, Charlie's Tea, ChaPanda,

FARMÁCIA GLOBAL, Hung Rui Chen, Le Coq Sportif, Munsingwear, WF Fashion, Nobli Gift, FangSuo, Overall, MODERN By Rainbow

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Made in Macau

Belongs Jewelry & Art, CLOE Jewelry & Art, DR.AI, Forest Bath, LIANA LIFE, Lovely Shop, Puyue, Qi Yuan

Entertainment

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery

Salons and spas

Grand Lisboa Palace – The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen’s Tonic, PEDI:MANI:CURE Studio by Bastien Gonzalez

- 3) The minimum amount of each receipt shall be MOP200.
- 4) Receipts of different dates or not dated on the same day of the reward redemption will not be accepted.
- 5) Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 6) Receipt(s) and cardholder copy(ies) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 7) Deposit receipts, hand-written or reprinted invoices will not be accepted for redemption purposes.
- 8) Participated Retail Shops List will be updated upon new shops open within promotion period.

5) Redemption of Rewards:

- 1) Redemption location and operating hours: Level 1, Mall Concierge, Grand Lisboa Palace;
Operating hours: 10:00 A.M. to 10:00 P.M.
- 2) During the Term, all redemptions shall be made in person and registered at the Concierge Counter.
- 3) Redemption must be made by eligible shoppers in person. Owners and employees of any retail shops and employees of GLP are NOT allowed to redeem rewards on behalf of any shopper.
- 4) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 5) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
 - i. a maximum of two receipts (One of the receipts must be from a retail shop, only one receipt per retail shop or restaurant is permitted);
 - ii. All purchased items referred to on the relevant receipt(s);
 - iii. Valid original identification document (Identity Cards or passport) of the shopper; and
 - iv. Shopper’s contact number
 - v. Valid SJM Supreme Card
- 6) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem dining voucher(s), shopping voucher(s) shall be stamped as proof of successful redemption.
- 7) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
- 8) Voucher combinations listed in the table of clause 2 cannot be changed. For example, the voucher combination of MOP100 GLP Shopping Vouchers and MOP200 cdf Shopping Vouchers cannot be changed to MOP200 Shopping Vouchers and MOP100 cdf Shopping Voucher.

6) Usage of Grand Lisboa Palace Shopping Voucher (“Shopping Voucher”):

- 1) The Shopping Voucher(s) are valid until 17th May 2026. The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- 2) The Shopping Voucher(s) can only be used in the following designated shops in GLP:

Retail Shop

Boss, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Jin Sheng Jewelry, Famacia Chinesa GLP HKW, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include “Kid’s Cavern”, “Supermarket”), Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird’s Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, Even Peng, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor Jewellery, Jorada Tech, China Changbai Mountain Ginseng King Boutique Store, Liege , Celeste Artisan Ice Cream, Charlie’s Tea,

ChaPanda , FARMÁCIA GLOBAL, Hung Rui Chen, Le Coq Sportif, Munsingwear, WF Fashion, Nobi Gift, FangSuo, Overall, MODERN By Rainbow, FRITES, NEPTUNE SEAFOOD HOT POT

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Made in Macau

Belongs Jewelry & Art, CLOE Jewelry & Art, DR.AI, Forest Bath, LIANA LIFE, Lovely Shop, Puyue, Qi Yuan

Entertainment

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery

- 3) The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
 - 4) Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
 - 5) Any unused balance of the voucher cannot be redeemed for cash and will be forfeited.
 - 6) All Shopping Voucher(s) are subject to the terms and conditions set forth therein.
- 7) Usage of MOP100 cdf Shopping Voucher:
- 1) MOP100 cdf Shopping Voucher(s) are valid until 13th June 2026. cdf Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on Voucher(s). Unused or expired Voucher(s) are neither returnable nor refundable.
 - 2) This voucher is only applicable to the designated retail at cdf Macau Grand Lisboa Palace Shop.
 - 3) This voucher cannot be used to purchase DIOR, YG merchandise, and is not applicable to certain products. For details, please inquire with our staff.
 - 4) Only one ticket can be used per receipt, and cannot be used in conjunction with cdf Membership voucher.
 - 5) The original voucher must be presented upon payment and it can be used in conjunction with other offers, gift cards or cash vouchers.
 - 6) Any additional spending must be settled by cash, credit card or E-payment.
 - 7) This Voucher is non-transferable, non-resalable, non-refundable, non-exchangeable, and cannot be redeemed for partial or full cash change.
 - 8) No refund or replacement will be offered if this voucher is lost, damaged, stolen or expired.
 - 9) In case of any disputes, CDFG MACAU LIMITED reserves the right of final interpretation.
- 8) Usage of MOP1,000 cdf Shopping Voucher:
- 1) MOP1,000 / 2,000 / 4,500 cdf Shopping Voucher(s) are valid until 13th June 2026. cdf Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on Voucher(s). Unused or expired Voucher(s) are neither returnable nor refundable.
 - 2) This voucher is only applicable to the designated retail at cdf Macau Grand Lisboa Palace Shop.
 - 3) This voucher is limited only to designated boutique brand and not applicable to certain products. For details, please inquire with our staff.
 - 4) Only one ticket can be used per receipt, and cannot be used in conjunction with cdf Membership voucher.
 - 5) The original voucher must be presented upon payment and it can be used in conjunction with other offers, gift cards or cash vouchers.
 - 6) Any additional spending must be settled by cash, credit card or E-payment.
 - 7) This Voucher is non-transferable, non-resalable, non-refundable, non-exchangeable, and cannot be redeemed for partial or full cash change.
 - 8) No refund or replacement will be offered if this voucher is lost, damaged, stolen or expired.
 - 9) In case of any disputes, CDFG MACAU LIMITED reserves the right of final interpretation.
- 9) Usage of MOP100 Grand Lisboa Palace F&B Coupon (“F&B Coupon”):
- a. The F&B Coupon (s) are valid until 17 May 2026 and must be used/redeemed on or before the expiry date stated on the F&B Coupons. Unused or expired Dining Vouchers are neither returnable nor refundable.
 - b. ‘F&B coupon’ Blackout dates apply: 1st to 3rd May 2026.
 - c. ‘F&B coupon’ is applicable to The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, Hua Ting and BAR CARAT.
 - d. ‘F&B coupon’ must be used on or before the expiry date.
 - e. ‘F&B coupon’ is valid for dine-in and à la carte menu only. It is not valid for alcoholic beverages, other products or services.
 - f. The original ‘F&B coupon’ must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
 - g. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
 - h. Only one ‘F&B coupon’ can be used per person per transaction. Bill Splitting is not accepted.

- i. The use of 'F&B coupon' requires a minimum spending specified on the coupon.
 - j. The use of 'F&B coupon' is subject to operating hours, reservation policy and seating availability of the restaurants. GLP accepts no liability if reservation cannot be made before the expiry date.
 - k. Any unused balance of the coupon cannot be redeemed for cash and will be forfeited.
 - l. 'F&B coupon' cannot be transferred, resold or exchanged for cash.
 - m. 'F&B coupon' is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
 - n. 'F&B coupon' suspected of being tampered with obtained fraudulently or unlawfully shall be invalid.
 - o. You may need to provide personal information to GLP for the redemption or use of the F&B voucher/ coupon/ discount coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
 - p. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
 - q. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
 - r. GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- 10) Usage of MOP500 Grand Lisboa Palace F&B Coupon Redemption Letter ("F&B Coupon Redemption Letter"):
- a. The F&B Coupon (s) are valid until 31 May 2026 and must be used/redeemed on or before the expiry date stated on the F&B Coupons. Unused or expired Dining Vouchers are neither returnable nor refundable.
 - b. 'F&B coupon' Blackout dates apply: 1st to 3rd May 2026.
 - c. 'F&B coupon' is applicable to The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, Hua Ting and BAR CARAT.
 - d. 'F&B coupon' must be used on or before the expiry date.
 - e. 'F&B coupon' is valid for dine-in and à la carte menu only. It is not valid for alcoholic beverages, other products or services.
 - f. The original 'F&B coupon' must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
 - g. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.
 - h. Only one 'F&B coupon' can be used per person per transaction. Bill Splitting is not accepted.
 - i. The use of 'F&B coupon' requires a minimum spending specified on the coupon.
 - j. The use of 'F&B coupon' is subject to operating hours, reservation policy and seating availability of the restaurants. GLP accepts no liability if reservation cannot be made before the expiry date.
 - k. Any unused balance of the coupon cannot be redeemed for cash and will be forfeited.
 - l. 'F&B coupon' cannot be transferred, resold or exchanged for cash.
 - m. 'F&B coupon' is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
 - n. 'F&B coupon' suspected of being tampered with obtained fraudulently or unlawfully shall be invalid.
 - o. You may need to provide personal information to GLP for the redemption or use of the F&B voucher/ coupon/ discount coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
 - p. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
 - q. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
 - r. GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- 11) Usage of MOP2,000 Grand Lisboa Palace F&B Coupon Redemption Letter ("F&B Coupon Redemption Letter"):
- a. The F&B Coupon (s) are valid until 31 May 2026 and must be used/redeemed on or before the expiry date stated on the F&B Coupons. Unused or expired Dining Vouchers are neither returnable nor refundable.
 - b. 'F&B coupon' Blackout dates apply: 1st to 3rd May 2026.
 - c. 'F&B coupon' is applicable to The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, Hua Ting and BAR CARAT.
 - d. 'F&B coupon' must be used on or before the expiry date.
 - e. 'F&B coupon' is valid for dine-in and à la carte menu only. It is not valid for alcoholic beverages, other products or services.
 - f. The original 'F&B coupon' must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
 - g. All prices (before discount) are subject to a 10% service charge and prevailing government tax. Any additional spending must be settled by cash, credit card or E-payment.

- h. Only one 'F&B coupon' can be used per person per transaction. Bill Splitting is not accepted.
- i. The use of 'F&B coupon' requires a minimum spending specified on the coupon.
- j. The use of 'F&B coupon' is subject to operating hours, reservation policy and seating availability of the restaurants. GLP accepts no liability if reservation cannot be made before the expiry date.
- k. Any unused balance of the coupon cannot be redeemed for cash and will be forfeited.
- l. 'F&B coupon' cannot be transferred, resold or exchanged for cash.
- m. 'F&B coupon' is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
- n. 'F&B coupon' suspected of being tampered with obtained fraudulently or unlawfully shall be invalid.
- o. You may need to provide personal information to GLP for the redemption or use of the F&B voucher/ coupon/ discount coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on <https://www.grandlisboapalace.com/en/privacy-policy>.
- p. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- q. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
- r. GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

Other Terms & Conditions:

- 1) By registering to the Campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected for the purposes of the Campaign and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy>.
- 2) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
- 3) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
- 4) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Participants are reminded to pay close attention.
- 5) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
- 6) In case of any dispute, the decision of Grand Lisboa Palace shall be final
- 7) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 8) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

*Grand Lisboa Palace refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").