



GRAND LISBOA PALACE

上葡京

### Grand Lisboa Palace Golden Week Shopping Rewards – Promotions Terms & Conditions

- 1. Terms and Conditions:** These terms and conditions ("T&C") govern the "GLP Golden Week Shopping Rewards" Campaign ("Campaign").
- 2. Organizer:** This Campaign is organized by Grand Lisboa Palace ("GLP").
- 3. Term:** The Campaign is held from 10:00 A.M. on 30<sup>th</sup> September 2025 until 10:00 P.M. on 7<sup>th</sup> October 2025 ("Term").
- 4. Eligible Shoppers:** Shoppers must be at least 18 years of age in order to participate in the Campaign.
- 5. Campaign:**

During the Term, eligible shopper may redeem the following rewards by accumulating the net spending amounts listed in the below table at selected restaurants or retail shops at Grand Lisboa Palace Resorts Macau on the same day. Only a maximum of two receipts (One of the receipts must be from a retail shop, only one receipt per retail shop or restaurant is permitted) will be accepted for each reward redemption.

**\*Limited to a total of 20 redemptions on generic rewards per person during the Term. (regardless of the value of transaction amount).**

Net Spending Amount	Generic Rewards		Extra Rewards - The rewards are only applicable to SJM Supreme Card Members. Each member is limited to one redemption throughout the promotion period
	Shopping Voucher	Shopping Coupon	Shopping Coupon
MOP 3,000 - MOP 9,999	-	MOP100 (min. spending of MOP200)	-
MOP 10,000 - MOP 29,999	MOP300	MOP100 (min. spending of MOP200)	MOP200 (min. spending of MOP1,000)
MOP 30,000 - MOP 59,999	MOP1,000	MOP100 (min. spending of MOP200)	
MOP 60,000 - MOP 149,999	MOP2,000	MOP500 (min. spending of MOP1,000)	
MOP 150,000 - MOP 299,999	MOP4,000	MOP2,000 (min. spending of MOP4,000)	MOP1,000 (min. spending of MOP5,000)
MOP 300,000 - MOP 499,999	MOP8,000	MOP5,000 (min. spending of MOP10,000)	
MOP 500,000 - MOP 999,999	MOP13,000	MOP10,000 (min. spending of MOP20,000)	
MOP 1,000,000 or above	MOP35,000	MOP15,000 (min. spending of MOP30,000)	

**\* The first 20 customers each day, who participated in GLP Golden Week Shopping Rewards, may receive a limited-edition treatment experience and gift set from THE GINZA. (Each customer can redeem this gift once during the promotion period. The offer is available while stocks last).**

- Net spending means the final amount charged after any discounts, special offers, coupons or membership points are applied.
- The rewards are available on a first-come-first-serve basis while they last.
- The rewards are not redeemable for cash or exchangeable for cash or other items.
- Each official receipt and cardholder copy can only be used once for this Campaign and cannot be used in conjunction with other promotional offer.

### 6. Spending in Grand Lisboa Palace:

For the purpose of clause 5 above:

- The aggregate amounts referred to in clause 5 above shall be a maximum of two receipts (One of the receipts must be from a retail shop, only one receipt per retail shop or restaurant is permitted) on the same day, and valid receipts shall be issued to the Shoppers by the shops.
- The valid receipt(s) can only be issued by the following designated shops and F&B outlets in GLP:

Designated F&B outlets :

Grand Lisboa Palace – Palace Garden, Zuicho, Don Alfonso 1890, Mesa by José Avillez, The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP Cafè, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge, BAR CARAT, Vivienne Westwood Cafè, The Cafè La Scala del Palazzo



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Individual shops

Boss, Breitling, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, HKW Health Plus GLP, Karl Lagerfeld, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include "Kid's Cavern", "Supermarket"), Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, Wah Sun, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX SELECT, Emperor

Jewellery, Jorada Tech, 中國長白山人參之王精品, Liege, Celeste Artisan Ice Cream, CHARLIE'S TEA, FRITES, ChaPanda, FARMÁCIA GLOBAL, Hung Rui Chen

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Made in Macau

Wayuu Macau, Forest Bath, LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, DR.AI, Lovely Shop

Selected SPA & Salon

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen's Tonic and The SPA at Palazzo Versace Macau

Entertainment

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery, Picasso: Beauty and Drama

- 3) The minimum amount of each receipt shall be MOP200.
- 4) Receipts of different dates or not dated on the same day of the reward redemption will not be accepted.
- 5) Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 6) Receipt(s) and cardholder copy(ies) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 7) Deposit receipts, hand-written or reprinted invoices will not be accepted for redemption purposes.

**7. Redemption of Vouchers:**

- 1) Redemption location and operating hours: Level 1, Mall Concierge, Grand Lisboa Palace; operating hours: 10:00 A.M. to 10:00 P.M.
- 2) During the Term, all redemptions shall be made in person and registered at the Concierge Counter.
- 3) Redemption must be made by eligible shoppers in person. Owners and employees of any retail shops and employees of GLP are NOT allowed to redeem rewards on behalf of any shopper.
- 4) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 5) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
  - i. a maximum of two receipts (One of the receipts must be from a retail shop, only one receipt per retail shop or restaurant is permitted);
  - ii. All purchased items referred to on the relevant receipt(s);
  - iii. Valid original identification document (Identity Cards or passport) of the shopper; and
  - iv. Shopper's contact number
- 6) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem dining voucher(s), shopping voucher(s) or room voucher(s) shall be stamped as proof of successful redemption.
- 7) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
- 8) Voucher combinations listed in the table of clause 5 cannot be changed. For example, the voucher combination of MOP200 Shopping Vouchers and MOP200 Dining Vouchers cannot be changed to MOP300 Shopping Vouchers and MOP100 Dining Vouchers.

**8. Usage of Grand Lisboa Palace Shopping Voucher ("Shopping Voucher"):**



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- 1) The Shopping Voucher(s) are valid until 14<sup>th</sup> October 2025. The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- 2) The Shopping Voucher(s) can only be used in the following designated shops in GLP:
 

Individual shops

Boss, Breitling, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, HKW Health Plus GLP, Karl Lagerfeld, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include "Kid's Cavern", "Supermarket") Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, Wah Sun, Vivienne Westwood, THE SHOP, whatelephant, ECCO, Nine Bird's Nest, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, UMJ, Chow Tai Fook, MACCREW, iSport, COVERNAT, VEGETARIAN FARM SOUVENIRS, UX SELECT, Jorada Tech, 13DE MARZO, Celeste Artisan Ice Cream, ChaPanda, Emperor Jewellery, FARMÁCIA GLOBAL

Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Entertainment

Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery, Picasso: Beauty and Drama
- 3) The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 4) Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 5) Any unused balance of the voucher cannot be redeemed for cash and will be forfeited.
- 6) All Shopping Voucher(s) are subject to the terms and conditions set forth therein.

**9. Usage of Grand Lisboa Palace Shopping Coupon ("Shopping Coupon"):**

- 1) The Shopping Coupon(s) are valid until 14<sup>th</sup> October 2025. The Shopping Coupon(s) must be used/redeemed on or before the expiry date stated on the Shopping Coupon(s). Unused or expired Shopping Coupon(s) are neither returnable nor refundable.
- 2) The Shopping Coupon(s) must be used/redeemed on or before the expiry date stated on the Shopping Coupon(s). Unused or expired Shopping Coupon(s) are neither returnable nor refundable.
- 3) The Shopping Coupon(s) can only be used in the following designated shops in GLP:
 

Individual shops

Boss, Breitling, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, HKW Health Plus GLP, Karl Lagerfeld, Luk Fook Jewellery, MO&Co., Noble Mart, NY8 New Yaohan (include "Kid's Cavern", "Supermarket") Pan Fong Bakery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, FARMÁCIA ROYAL, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, Wah Sun, Vivienne Westwood, THE SHOP, whatelephant, ECCO, Nine Bird's Nest, BOL, Marisco Secos Long Cheong Hong, Vicacci, OMG, GLOSOME, EDITION, UMJ, Chow Tai Fook, MACCREW, iSport, COVERNAT, VEGETARIAN FARM SOUVENIRS, UX SELECT, Jorada Tech, 13DE MARZO, Celeste Artisan Ice Cream, ChaPanda, Emperor Jewellery, FARMÁCIA GLOBAL

Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab

Entertainment



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Martial Arts Arena, AI Wonderland, GLP Arte, Grand Lisboa Palace Art Gallery, Picasso: Beauty and Drama

- 4) The Shopping Coupon(s) may not be resold or transferred to a third party. In case any Shopping Coupon is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 5) Any Shopping Coupon(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 6) Only one shopping coupon can be used per person per transaction. Bill splitting is not accepted.
- 7) The use of "GLP Shopping Coupon" requires a minimum spending specified therein (if applicable).
- 8) All Shopping Coupon(s) are subject to the terms and conditions set forth therein.

**10. Miscellaneous:**

- 1) GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- 2) Employees of GLP and SJM are eligible to participate in this Campaign.
- 3) If a force majeure event occurs during the validity period of a voucher, GLP may, at its discretion, extend the validity period. For latest updates, please check GLP official website, scan the voucher's QR code, or contact (853) 8881 8888. Force Majeure events include power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, order, policies, decrees, acts or regulations of national or local governments, or any other cause beyond reasonable control of GLP.
- 4) The Campaign may be canceled or withdrawn at any time in the sole and absolute discretion of GLP without notice or recourse. Any spending made on the day of the cancellation or withdrawal date of the Campaign or any time thereafter will not be entitled to redeem any rewards. In the event of any dispute relating to anything set out in these terms and conditions, GLP reserves the sole right to make the final and binding decision. GLP also reserves the sole right to amend or change these terms and conditions at any time without notice or recourse.
- 5) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 6) The English version of these terms and conditions shall prevail in the event of any discrepancy between the English and the Chinese versions. The Chinese versions are for reference only.

\*GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

