

GLP Golden Week Ultimate Shopping Privilege Promotion Terms and Co	onditions:
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Shopping Privilege 1: SJM Supreme Card Member (Golden Week Exclusive) - Promotion **Terms and Conditions**

- 1. Terms and Conditions: These terms and conditions ("T&C") govern the "SJM Supreme Card Member (Golden Week Exclusive)" ("Campaign")
- 2. Organizer: This Campaign is organized by Grand Lisboa Palace ("GLP").
- 3. Campaign Period: 1st May 2025 10:00AM to 5th May 2025 10:00PM
- Campaign Venue: GLP 1/F Shopping Mall
- Eligible Participants: participants must be at least 18 years of age in order to participate in the Campaign.
- Campaign:

SJM Supreme Card Member is eligible to redeem ONE free MOP200 Shopping Coupon at GLP Mall Concierge by presenting the SJM Supreme Card designated E-Coupon.

*The rewards are only applicable to SJM Supreme Card Members, MOP200 Shopping Coupon require a minimum spend of MOP1,000 or above. The offer is limited to 500 eligible guests for redemption per day throughout the promotion period, available while stock last. (with a limit of 1 redemption per members during the Term)

- 7. Usage of Grand Lisboa Palace Shopping Coupon ("Shopping Coupon"):
 - 1) The Shopping Coupon(s) are valid until 30th April 2025.
 - 2) The Shopping Coupon(s) must be used/redeemed on or before the expiry date stated on the Shopping Coupon(s). Unused or expired Shopping Coupon(s) are neither returnable nor refundable.
 - 3) The Shopping Coupon(s) can only be used in the following designated shops in GLP: Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station International, 華順鐘錶珠

寶, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, iSport, COVERNAT, UX Select Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS. Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

- 4) The Shopping Coupon(s) may not be resold or transferred to a third party. In case any Shopping Coupon is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 5) Any Shopping Coupon(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- Only one shopping coupon can be used per person per transaction. Bill splitting is not accepted.
- The use of "GLP Shopping Coupon" requires a minimum spending specified therein (if applicable).
- All Shopping Coupon(s) are subject to the terms and conditions set forth therein.
- Miscellaneous:



- a. GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- b. Employees of GLP and SJM are eligible to participate in this Campaign.
- c. If a force majeure event occurs during the validity period of a voucher, GLP may, at its discretion, extend the validity period. For latest updates, please check GLP official website, scan the voucher's QR code, or contact (853) 8881 8888. Force Majeure events include power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, order, policies, decrees, acts or regulations of national or local governments, or any other cause beyond reasonable control of GLP.
- d. The Campaign may be canceled or withdrawn at any time in the sole and absolute discretion of GLP without notice or recourse. Any spending made on the day of the cancellation or withdrawal date of the Campaign or any time thereafter will not be entitled to redeem any rewards. In the event of any dispute relating to anything set out in these terms and conditions, GLP reserves the sole right to make the final and binding decision. GLP also reserves the sole right to amend or change these terms and conditions at any time without notice or recourse.
- e. Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- f. The English version of these terms and conditions shall prevail in the event of any discrepancy between the English and the Chinese versions. The Chinese versions are for reference only.

*GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM; "Group").



Shopping Privilege 2: Golden Week Spin & Win - Promotion Terms and Conditions

- 1. **Terms and Conditions:** These terms and conditions ("T&C") govern the "Golden Week Spin & Win" ("Campaign")
- 2. Organizer: This Campaign is organized by Grand Lisboa Palace ("GLP").
- 3. Campaign Period:
 - a. Lucky Wheel: 1st May 2025 10:00AM to 7th May 2025 10:00PM
 - b. Grand Lucky Draw: 8th May 2025 10:00AM
- 4. Campaign Venue: GLP 1/F Shopping Mall
- 5. **Eligible Participants:** participants must be at least 18 years of age in order to participate in the Campaign.
- 6. Campaign Participating Method Terms and Conditions:
 - During Campaign period, shoppers who accumulate a net spending of MOP1,000 or above at selected restaurants or retail shops will receive one (1) entry to participate Golden Week Spin & Win on the same day. All eligible participants will automatically register in Grand Lucky Draw on 8th May, participant with valid Supreme Card will receive ONE additional entry to participate in Grand Lucky Draw.
 - 2) Availability is limited and on a first-come-first-served basis.
 - Only a maximum of two receipts will be accepted for each redemption (a maximum of one receipt per Retail Shop and F&B Outlet).
 - Net spending means the final amount charged after any discounts, special offers, coupons or membership points are applied.
 - 5) Each shopper can only redeem maximum three(3) lucky wheel chances per day, and not apply to the Grand Lucky Draw.
 - 6) Each Lucky wheel chance is not redeemable for cash or exchangeable for cash or other items.
 - 7) Each official receipt can only be used to redeem one (1) lucky wheel chance and cannot be used in conjunction with other Promotion offers.
 - 8) The valid receipt(s) can only be issued by the following designated F&B outlets & Retail shops in GLP:

Designated Restaurants:

Grand Lisboa Palace – Palace Garden, Zuicho, Don Alfonso 1890, Mesa by José Avillez, The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge, BAR CARAT, Vivienne Westwood Café Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie,

Sam's Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station International, 華

順鐘錶珠寶, Okashi Galleria, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO,

Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX Select, Emperor Jewelry, Jorada Tech

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS.

Made in Macau

Wayuu Macau, Forest Bath, LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, DR.AI, Lovely Shop

Selected SPA & Salon

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen's Tonic and The SPA at Palazzo Versace Macau.



Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

- 9) Receipts of different dates or not dated on the same day of the redemption will not be accepted.
- 10) Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 11) Receipts priced in Hong Kong Dollar (HKD) or Chinese Yuan Renminbi (RMB) will be considered as 1:1 rate with Macau Patacas (MOP) under this Campaign.
- 12) Receipt(s) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 13) Deposit receipts, credit card sale slips, hand-written or reprinted invoices will not be accepted for redemption purposes.
- 14) Eligible shoppers must participate in the lucky wheel in person. Owners and employees of any retail shops and employees of GLP are NOT allowed to participate in the lucky or redeem any prizes on behalf of any shopper.
- 15) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 16) Al eligible participants shall present the following items at Mall Concierge Counter for registration of the Lucky Wheel on the same day:
 - i. Valid on-day receipts issued by selected Retail Shops or F&B Outlets;
 - ii. List of purchased items on the relevant receipt(s) for redemption;
 - iii. Valid original identification document (Identity Cards or passport) of the shopper; and
 - iv. Shopper's contact number
- 17) All merchandise on any receipt(s) used for Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem this Campaign shall be stamped as proof of successful redemption.
- 18) Any redemption registration with incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.

7. Lucky Wheel Prizes:

	Prize	Prize Redemption	Prize Usage	Redemption
	FIIZE	Locations	Period	Location
1	Grand Lisboa Palace Spa Treatment for	Level 3, Grand Lisboa	1 May 2025- 30	
ı	TWO	Palace Macau	Sep 2025	
2	Dinner Buffet at The Grand Buffet for TWO	Shop 308, Level 3, West, Grand Lisboa Palace	1 May 2025- 30 Sep 2025	
3	Selected La Scala Afternoon Tea Set for Two	Shop G13, Ground floor, Palazzo Versace Macau (Hotel Entrance)	1 May 2025- 30 Sep 2025	
4	MOP100 Kam Pek Market Voucher	Kam Pek Market - No.	1 May 2025- 14	
5	MOP50 Kam Pek Market Voucher	105 - 109, Avenida de Almeida Ribeiro	May 2025- 14	
6	MOP1,000 Grand Lisboa Palace F&B Voucher	Designated restaurants	1 May 2025- 14	Mall Concierge, Level 1
7	MOP500 Grand Lisboa Palace F&B Voucher	Macau	May 2025	Level 1
8	MOP100 Grand Lisboa Palace F&B Voucher	Macau		
9	Grand Lisboa Palace Selected Gift	-	-	
10	MOP8,000 Grand Lisboa Palace Shopping Voucher			
11	MOP3,000 Grand Lisboa Palace Shopping Voucher	Designated Retail Shops at Grand Lisboa Palace	1 May 2025- 14	
12	MOP1,000 Grand Lisboa Palace Shopping Voucher	Macau	May 2025	
13	MOP500 Grand Lisboa Palace Shopping Voucher			



GRAND LISBOA PALACE

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14	MOP100 Grand Lisboa Palace Shopping		
14	Voucher		
15	MOP1,000 Grand Lisboa Palace Shopping		
15	Coupon(min. spending of MOP 3,000)		
16	MOP500 Grand Lisboa Palace Shopping		
10	Coupon(min. spending of MOP 1,500)		
17	MOP100 Grand Lisboa Palace Shopping		
17	Coupon(min. spending of MOP 500)		
18	HKW Nourishing Lung Syrup	Level 1, Grand Lisboa	
.0	The trounding Lung Syrup	Palace	

8. Grand Lucky Draw Prizes:

	Grand Prize	Number of Winners	Prize Redemption Locations	Prize Usage Period	Redemption Location
1	MOP18,000 Gold & Jewelry Voucher	1 winner	Shop 138-139, Level 1, Grand Lisboa Palace - Chow Sang Sang Group Shop 140, Level 1, Grand Lisboa Palace - LUKFOOK JEWELLERY Shop 133 - 134, Level 1, Grand Lisboa Palace - CHOW TAI FOOK	8 May 2025- 30 Sep 2025	
	Grand Lisboa Palace Macau Experience Package: • Deluxe Room One Night Stay at		Grand Lisboa Palace Macau	8 May 2025- 30 Sep 2025	Mall Concierge,
2	Grand Lisboa Palace Macau	1 winner	Designated Retail Shops at Grand Lisboa Palace Macau	8 May 2025- 7 Jun 2025	Level 1
3	Grand Lisboa Palace Macau Shopping and Dining Experience Package: Dinner Buffet at The Grand Buffet for TWO Grand Lisboa Palace MOP2,000 Shopping Voucher	Shop 308, Level 3, West, Grand Lisboa Palace Macau (Hotel Entrance)	8 May 2025- 30 Sep 2025		
		Designated Retail Shops at Grand Lisboa Palace Macau	8 May 2025- 7 Jun 2025		

9. Lucky Wheel and Prizes Redemption Procedures:

- 1) All prizes will be presented in the form of a lucky wheel, which displays different prizes. Eligible customers will spin the wheel for a least one round of the lucky wheel, and the prize indicated in the area that pointed at the arrow is indicated as winning prize.
- 2) The winning result is displayed instantly on the lucky wheel once after the participant spined.
- 3) When any prize on the lucky wheel is fully redeemed, that prize will be replaced by GLP limited edition souvenir as a substitution.
- 4) Eligible shoppers may redeem one chance of lucky wheel by accumulating a net spending of MOP1,000 or above at selected restaurants or retail shops of Grand Lisboa Palace Resorts Macau at Mall Concierge. Availability is limited and on a first-come-first-served basis. Only a maximum of two receipts will be accepted for each redemption.
- 5) Eligible shoppers can redeem the winning prize at Mall Concierge.







- 6) The redemption period for lucky wheel: 1 May 10AM to 7 May 2025 10PM
- 7) The redemption period for winning prizes: 1 May 10AM to 7 May 2025 10PM
- 8) Eligible participants are required to present the valid original identification document (Identity Cards or passport) and contact number for prize redemption
- 9) The winning probability of the lucky wheel is 100%.

10. Grand Lucky Draw and Prizes Redemption Procedures:

- 1) Eligible customers who participated in the lucky wheel from 1 May to 7 May will automatically receive one entry for the Grand Lucky Draw, participant by presenting the valid SJM Supreme Card will receive an additional entry for the Grand Lucky Draw. Grand Lisboa Palace representative will conduct a computer random drawing at 10AM on 8 May 2025, total five(5) winners will be drawn.
- 2) Winner cannot be repeated, any prize with duplicate winner, the prize will be withdrawal.
- The list of winners will be announced on 8 May 2025 at Mall Concierge and the winners will be notified by phone call.
- 4) Winners must claim their prizes at Mall Concierge between 8 May to 31 May 2025.
- Winners are required to present the valid original identification document (Identity Cards or passport) and contact number for prize redemption

11. Prizes Terms & Conditions:

- 1) All gifts, shopping offer of this Campaign (hereafter called as "Prize").
- 2) Unless otherwise specified, prizes are valued in MOP.
- 3) All prizes are subject to the terms and conditions set forth below.
- 4) Prizes not redeemed within the Redemption Period will be forfeited.
- 5) GLP accepts no liability for the quality of the Prize or for any loss or damage that may arise from it.
- 6) The original gift card must be presented and cannot be used in conjunction with other offer Campaign, discount, gift certificates or vouchers.
- The Prize cannot be transferred, resold, exchanged for cash or used to purchase any other products or services.
- 8) Any unused value of the prizes will be forfeited.
- 9) Any additional spending must be settled by cash, credit card or E-payment.
- 10) Gift card suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 11) All Prizes are subject to availability of the products, operating hours, reservation policy and seating availability of the designated shops. GLP accepts no liability if prize cannot be used or redeemed before the redemption period.
- 12) Lucky Wheel Prizes Term & Conditions:

a. Dinner Buffet at The Grand Buffet for TWO (Redemption Letter)

- i. Advance reservation is required, and reservations are subject to availability.
- ii. The redemption letter must be used on or before the validity. Prize not applicable on 1-4 May, 11 May, and 15 June, 2025. The Grand Lisboa Palace Macau reserves the right to determine or modify the aforementioned specified dates at its discretion.
- iii. The offer only available from 6:00 p.m. to 10:00 p.m.

b. Selected La Scala Afternoon Tea Set for TWO at La Scala del Palazzo (Redemption Letter)

- i. 24-hour advance reservation is required, and reservations are subject to availability.
- ii. The offer only available from 2:30 p.m. to 6:00 p.m..
- iii. The Prize is for dine-in only.
- iv. The prize must be used on or before the valid date. Prize not applicable on 1st -4th May, 11th May, and 15th June, 2025. The Grand Lisboa Palace Macau reserves the right to determine or modify the aforementioned specified dates at its discretion.

c. MOP 50/100 Kam Pek Market Voucher

i. "Kam Pek Market cash voucher/ Kam Pek Market discount coupon" is only applicable to the designated shops at Kam Pek Market .

Participating Shops	Sam's Station, Time Dessert Shop, Ba Fang Ying Mian, Goat Bakers, Fong Seng Hin Mei Sek, Pratunam 1982, Rui Chen Delights, Dragon Dance Noodles, Linji Curry Noodles, Lok Fu Chiu Chow Cuisine, Kinnokura, Haeundae Korean Cuisine, I Want Go, March, Estabelecimento De Comidas Pui Kei, N8 Burger Workshop
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- ii. Kam Pek Market cash voucher must be used on or before the expiry date.
- Kam Pek Market cash voucher cannot be used to purchase gift vouchers, gift cards or coupons.
- iv. The original Kam Pek Market cash voucher must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- v. Any additional spending must be settled by cash, credit card or E-payment.
- vi. The use of Kam Pek Market cash voucher is subject to product availability and operating hours of the designated shops. Kam Pek Market accepts no liability if the Kam Pek Market cash voucher/ discount coupon is not used before the expiry date.
- vii. Any unused balance of the Kam Pek Market cash voucher cannot be redeemed for cash and will be forfeited.
- viii. Kam Pek Market cash voucher cannot be transferred, resold or exchanged for cash.
- ix. Kam Pek Market cash voucher is issued by and remains the property of Kam Pek Market; it will not be accepted or replaced if lost, damaged or stolen.
- x. Kam Pek Market cash voucher suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- xi. You may need to provide personal information to Kam Pek Market for the redemption or use of the Kam Pek Market cash voucher By providing your personal data to Kam Pek Market, you consent to the processing of your personal data by Kam Pek Market according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on https://www.kampekmarket.com/en/privacy-policy.
- xii. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- xiii. Kam Pek Market reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of Kam Pek Market shall be final and conclusive.
- xiv. Kam Pek Market refers to SJM Resorts, S.A. ("SJM"), SJM F&B Services Limited or other subsidiaries of SJM ("SJM Group").

d. MOP100/500/1,000 Grand Lisboa Palace F&B Voucher

- The F&B Voucher(s) are valid until 14th May 2025 and must be used/redeemed on or before the expiry date stated on the F&B Vouchers. Unused or expired Dining Vouchers are neither returnable nor refundable.
- ii. The F&B Voucher(s) are applicable for used at the selected GLP restaurants stated on the terms & conditions at the back of the F&B Voucher.

Restaurants Eligible for F&B Voucher(s):

The Grand Buffet, GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa by José Avillez, GLP Lobby Lounge, Wulao, The Book Lounge, Palace Garden, Zuicho, Don Alfonso 1890, La Scala del Palazzo, The Café La Scala del Palazzo, Hua Ting and BAR CARAT.

- iii. The F&B Voucher(s) cannot be used in conjunction with another offer or discount. No split bill is allowed.
- The F&B Voucher(s) is for dine-in and à la carte menu only (not applicable for alcoholic beverages).
- v. The F&B Voucher(s) may not be resold or transferred to a third party. In case any F&B Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future Campaigns organized by GLP.
- vi. Any F&B Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- vii. All F&B Voucher(s) are subject to the terms and conditions set forth therein.

e. MOP 8,000/ 3,000/ 1,000/ 500/ 100 Grand Lisboa Palace Shopping Voucher

- i. The Shopping Voucher(s) are valid until 14th May 2025.
- ii. The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- iii. The Shopping Voucher(s) can only be used in the following designated shops in GLP:
 - Individual shops



Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station

International, 華順鐘錶珠寶, Vivienne Westwood, THE SHOP, whatelephant,

Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport,COVERNAT,UMJ,13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX Select

Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS. Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

- v. The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future Campaigns organized by GLP.
- v. Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- vi. All Shopping Voucher(s) are subject to the terms and conditions set forth therein.
- MOP1,000 Grand Lisboa Palace Shopping Coupon (min. spending of MOP 3,000)/
 MOP500 Grand Lisboa Palace Shopping Coupon (min. spending of MOP 1,500)/
 MOP100 Grand Lisboa Palace Shopping Coupon (min. spending of MOP 500):
 - i. The Prize Redemption valid until 14th May 2025.
 - ii. This coupon cannot be used to purchase selected gold products; or gift cards (including but not limited to coupons or vouchers).
 - iii. For any queries on this offer, please check with the staff of the relevant shop. In case of any disputes, the decision of the relevant shop shall be final and conclusive.
 - iv. The original voucher must be presented and cannot be used in conjunction with other offer or discount, gift cards or cash vouchers.
 - v. This voucher cannot be transferred, resold, exchanged for cash or used to purchase any other products or services. Any unused balance of the voucher cannot be redeemed for cash.
 - vi. Usage of Grand Lisboa Palace Shopping Coupon ("Shopping Coupon"):.
 - 1) The Shopping Coupon(s) must be used/redeemed on or before the expiry date stated on the Shopping Coupon(s). Unused or expired Shopping Coupon(s) are neither returnable nor refundable.
 - 2) The Shopping Coupon(s) can only be used in the following designated shops in GLP:

Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea,



Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station

International. 華順鐘錶珠寶. Vivienne Westwood. THE SHOP.

whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport,COVERNAT,UMJ,13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX Select

Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS. Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

- 3) The Shopping Coupon(s) may not be resold or transferred to a third party. In case any Shopping Coupon is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future Campaigns organized by GLP.
- 4) Any Shopping Coupon(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- Only one shopping coupon can be used per person per transaction. Bill splitting is not accepted.
- 6) All Shopping Coupon(s) are subject to the terms and conditions set forth therein.

g. HKW Nourishing Lung Syrup

- i. This gift cannot be exchanged for cash.
- 13) Grand Lucky Draw Prizes Term & Conditions:
 - h. MOP18,000 Gold & Jewelry Voucher (Redemption Letter)
 - i. This voucher cannot be used to redeem any voucher, gift cards and cash coupon.
 - For any queries on this offer, please check with the staff of the relevant shop. In case of any disputes, the decision of the relevant shop shall be final and conclusive.
 - iii. The Prize valid until 30th September 2025
 - Grand Lisboa Palace Macau Experience Package:
 - i. Deluxe Room One night Stay at Grand Lisboa Palace Macau (Redemption Letter). 60-minute Spa Treatment for 2 pax at The Spa at Grand Lisboa Palace (Redemption Letter). Grand Lisboa Palace MOP2,000 Shopping Voucher •
 - ii. The Prize valid until 30th September 2025
 - Deluxe Room One Night Stay at Grand Lisboa Palace Macau (Redemption Letter)
 - 1) The Redemption Letter valid for booking until 29th September 2025; and the last check-in date is valid until 30th September 2025.
 - 2) The Redemption Letter must be used/redeemed on or before the expiry date stated on the Vouchers. Unused or expired Vouchers are neither returnable nor refundable. No extension of the expiry date will be allowed.



- 3) The Redemption Letter can only redeem designated room type printed on the Redemption Letter. The Redemption Letter cannot be used, redeemed or refunded for any other packages or hotel rates program being offered.
- 4) Redemption Letter is not valid for online reservations. Advance reservation of at least 48 hours prior to arrival is required, please reserve through Reservation Hotline by calling (853) 8881 8000 or email to reservations@grandlisboapalace.com by providing the serial number printed on the Redemption Letter
- 5) Complimentary rooms under this Campaign are limited and are subject to availability upon request. This Redemption Letter cannot be used on blackout dates and Macao public holidays as GLP may specify or amend at its sole and absolute discretion.
- 6) The Redemption Letter will be forfeited for any no-show, reservation amendment or cancellation of guaranteed reservations from 6:00 p.m. one day prior to the arrival date.
- 7) The original Redemption Letter must be presented upon check in, a Flexible Rate will be charged to guest's own account and the associated Redemption Letter will be forfeited if failed to do so.
- 8) Each Shopper can redeem a maximum of one (1) room/per night in each stay.
- 9) The Redemption Letter can be used to redeem hotel accommodation only. Any other services or amenities (minibar, room-service, etc.) shall be charged to and paid by the guest upon check-out.
- 10) The room reservation must be made under the registered name on the Voucher and using the exact same name as identification document (Passport or Government ID card). Room must be redeemed in person at Hotel Front Office and valid Redemption Letter and identification document must be presented upon check-in.
- 11) The room(s) redeemed under this Campaign must solely be used by the Shopper registered on the Voucher and by his/her family members and/or guests who stay together with the Shopper up to the maximum capacity allowed under the hotel's policy and regulations in force. All guests staying in or using the room at any time shall register with the hotel at check-in with a valid identification document (Passport or Government ID card).
- 12) Room(s) redeemed under this Campaign may not be resold or transferred. In the case that a room is deemed as resold, the room will be charged at the Flexible Rate. The Shopper and buyer/transferee will no longer be qualified for all future Campaigns organized by GLP.
- 13) The Redemption Letter cannot be redeemed for cash value, changed or exchanged for other items nor transferable by any means.
- 14) The Redemption Letter cannot be used in conjunction with any other Campaign, gift certificates, vouchers and/or privileges.
- 15) Any Redemption Letter that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 16) All Redemption Letter are subject to the terms and conditions set forth therein.
 - 60-minute Spa Treatment for 2 pax at The Spa at Grand Lisboa Palace (Redemption Letter)
- This Redemption Letter is issued by and remains the property of Grand Lisboa Palace.
- This Redemption Letter is exclusively applicable to The Spa at Grand Lisboa Palace Macau and the relevant services can only be used at these locations
- 3) This Redemption Letter is valid for one-time use only, and will be collected upon usage.



- 4) This Redemption Letter must be used on or before the expiry date; no extension of the validity period will be allowed.
- 24-hour advance reservation is required, and reservations are subject to availability. Please call to The Spa to secure your services.
- 6) The original Redemption Letter must be presented when being used. Failure to present the original Redemption Letter will result in payment at full price by other means. Any lost, stolen or damaged vouchers will not be reissued and considered.
- This Redemption Letter cannot be used in conjunction with other Campaigns or discounts.
- 8) This Redemption Letter cannot be exchanged for cash or other vouchers.
- 9) Grand Lisboa Palace reserves the right to amend these terms and conditions from time to time without prior notice. In case of any dispute, Grand Lisboa Palace reserves the right to make the final decision.
- Grand Lisboa Palace refers to SJM Resorts, Limited ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- 11) These Terms and Conditions are governed by and construed in accordance with the laws of Macau. In case of any discrepancy between the versions, the Chinese version shall prevail.

• MOP2,000 Grand Lisboa Palace Shopping Voucher

- 1) The Shopping Voucher(s) are valid until 7th Jun 2025.
- 2) The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- 3) The Shopping Voucher(s) can only be used in the following designated shops in GLP:

Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, URBAN CAFÉ,

VILEBREQUIN, Watch Station International, 華順鐘錶珠寶, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport,COVERNAT,UMJ,13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX Select

Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS.

Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

4) The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future Campaigns organized by GLP.



- 5) Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- All Shopping Voucher(s) are subject to the terms and conditions set forth therein.

. Grand Lisboa Palace Macau Shopping and Dining Experience Package:

- Dinner Buffet at The Grand Buffet for TWO (Redemption Letter). Grand Lisboa Palace MOP2,000 Shopping Voucher
- ii. The Prize valid until 30th September 2025

• Dinner Buffet at The Grand Buffet for TWO (Redemption Letter)

- 1) Advance reservation is required, and reservations are subject to availability.
- 2) The redemption letter must be used on or before the valid date. Not applicable on 1-4 May, 11 May, and 15 June, 2025. The Grand Lisboa Palace Macau reserves the right to determine or modify the aforementioned specified dates at its discretion.
- 3) The offer only available time period from 6:00 p.m. to 10:00 p.m.

• MOP2,000 Grand Lisboa Palace Shopping Voucher

- 1) The Shopping Voucher(s) are valid until 7th Jun 2025.
- 2) The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- 3) The Shopping Voucher(s) can only be used in the following designated shops in GLP:

Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station

International, 華順鐘錶珠寶, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport,COVERNAT,UMJ,13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX

Made in Macau

Select

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS. Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

4) The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be



- disqualified from participating in all future Campaigns organized by GLP.
- 5) Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- All Shopping Voucher(s) are subject to the terms and conditions set forth therein.

12. Other Terms & Conditions:

- All prizes of this Campaign are issued by and remain the property of GLP; it will not be accepted or replaced if lost, damaged or stolen.
- 2) By registering to the Campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected for the purposes of the Campaign and for direct marketing; and accept the privacy policy available at https://www.grandlisboapalace.com/en/privacy-policy.
- 3) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
- 4) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
- 5) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Participants are reminded to pay close attention.
- 6) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
- 7) In case of any dispute, the decision of Grand Lisboa Palace shall be final
- 8) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 9) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

*GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM; Group").



Shopping Privilege 3: Golden Week Shopping Rewards - Promotion Terms and Conditions

- **1. Terms and Conditions:** These terms and conditions ("T&C") govern the " Golden Week Shopping Rewards" Campaign ("Campaign").
- 2. Organizer: This Campaign is organized by Grand Lisboa Palace ("GLP").
- 3. Term: The Campaign is held from 10:00 A.M. on 1st May 2025 until 9:59 P.M. on 11th May 2025 ("Term").
- 4. Eligible Shoppers: Shoppers must be at least 18 years of age in order to participate in the Campaign.
- 5. Campaign:

During the Term, eligible shopper may redeem the following rewards by net spending an aggregate amount listed in the below table at selected retail shops, Grand Lisboa Palace Resorts Macau on the same day. Only a maximum of two receipts (one receipt per shop) will be accepted for each reward redemption.

*Limited to a total of 20 redemptions on generic rewards per person during the Term. (regardless of the value of transaction amount).

Net Spending Amount* (MOP)	Generic Rewards – Shopping Voucher	Extra Rewards* - Shopping Coupon
\$3,000 - \$9,999	\$100	-
\$10,000 - \$29,999	\$400	\$100 (min. spending of \$200)
\$30,000 - \$59,999	\$1,300	\$500 (min. spending of \$1,000)
\$60,000 - \$149,999	\$2,700	\$800 (min. spending of \$1,600)
\$150,000 - \$299,999	\$7,000	\$2,000 (min. spending of \$4,000)
\$300,000 - \$499,999	\$15,000	\$3,000 (min. spending of \$6,000)
\$500,000 - \$999,999	\$25,000	\$5,000 (min. spending of \$10,000)
\$1,000,000 or above	\$52,000	\$10,000 (min. spending of \$20,000)

^{*} The rewards are only applicable to SJM Supreme Card Members.

- Net spending means the final amount charged after any discounts, special offers, coupons or membership points are applied.
- II. The rewards are available on a first-come-first-serve basis while they last.
- III. The rewards are not redeemable for cash or exchangeable for cash or other items.
- IV. Each official receipt and cardholder copy can only be used once for this Campaign and cannot be used in conjunction with other promotional offer.

6. Spending in Grand Lisboa Palace:

For the purpose of clause 5 above:

- 1) The aggregate amounts referred to in clause 5 above shall be spent in one or maximum two selected shops on the same day, and valid receipts shall be issued to the Shoppers by the shops.
- 2) The valid receipt(s) can only be issued by the following designated shops in GLP: Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station International, 華順鐘錶珠

寶, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, UX Select, Emperor Jewelry, Jorada Tech cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella



McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS.

Made in Macau

Wayuu Macau, Forest Bath, LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, DR.AI, Lovely Shop

Selected SPA & Salon

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen's Tonic and The SPA at Palazzo Versace Macau.

Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

- 3) The minimum amount of each receipt shall be MOP200.
- 4) Receipts of different dates or not dated on the same day of the reward redemption will not be accepted.
- Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- Receipt(s) and cardholder copy(ies) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 7) Deposit receipts, hand-written or reprinted invoices will not be accepted for redemption purposes.

7. Redemption of Vouchers:

- 1) Redemption location and operating hours: Level 1, Mall Concierge Counter, Grand Lisboa Palace; operating hours: 10:00 A.M. to 10:00 P.M.
- During the Term, all redemptions shall be made in person and registered at the Concierge Counter.
- Redemption must be made by eligible shoppers in person. Owners and employees of any retail shops and employees of GLP are NOT allowed to redeem rewards on behalf of any shopper.
- 4) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 5) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
 - v. A maximum of two receipts issued by selected retail shops (only one receipt per shop is permitted);
 - vi. All purchased items referred to on the relevant receipt(s);
 - vii. Valid original identification document (Identity Cards or passport) of the shopper; and
 - viii. Shopper's contact number
- 6) All merchandise referred to by any receipt(s) used to enter the Redemption shall be nonrefundable. All receipt(s) or sale slip(s) used to redeem dining voucher(s), shopping voucher(s) or room voucher(s) shall be stamped as proof of successful redemption.
- Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
- Voucher combinations listed in the table of clause 5 cannot be changed. For example, the voucher combination of MOP200 Shopping Vouchers and MOP200 Dining Vouchers cannot be changed to MOP300 Shopping Vouchers and MOP100 Dining Vouchers.

8. Usage of Grand Lisboa Palace Shopping Voucher ("Shopping Voucher"):

- The Shopping Voucher(s) are valid until 18th May 2025. The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- The Shopping Voucher(s) can only be used in the following designated shops in GLP: Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket"), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station International, 華順鐘錶珠



寶, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, iSport, COVERNAT, UX Select Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS. Entertainment

Martial Arts Arena, Al Wonderland, GLP Arte

- 3) The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 4) Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 5) All Shopping Voucher(s) are subject to the terms and conditions set forth therein.

9. Usage of Grand Lisboa Palace Shopping Coupon ("Shopping Coupon"):

- 1) The Shopping Coupon(s) are valid until 18th May 2025.
- 2) The Shopping Coupon(s) must be used/redeemed on or before the expiry date stated on the Shopping Coupon(s). Unused or expired Shopping Coupon(s) are neither returnable nor refundable.
- The Shopping Coupon(s) can only be used in the following designated shops in GLP: <u>Individual shops</u>

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "), Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's

Workshop, The Gift Shop, URBAN CAFÉ, VILEBREQUIN, Watch Station International, 華順鐘錶珠

寶, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Even Peng, OMG, GLOSOME, EDITION, iSport, COVERNAT, UMJ, 13DE MARZO, Chow Tai Fook, MACCREW, VEGETARIAN FARM SOUVENIRS, iSport, COVERNAT, UX Select Made in Macau

LIANA LIFE, Belongs Jewelry & Art, Puyue, Cloé Jewelry & Art, Lovely Shop cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and 52TOYS.

<u>Entertainment</u>

Martial Arts Arena, Al Wonderland, GLP Arte

- 4) The Shopping Coupon(s) may not be resold or transferred to a third party. In case any Shopping Coupon is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 5) Any Shopping Coupon(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 6) Only one shopping coupon can be used per person per transaction. Bill splitting is not accepted.
- 7) The use of "GLP Shopping Coupon" requires a minimum spending specified therein (if applicable).



8) All Shopping Coupon(s) are subject to the terms and conditions set forth therein.

10. Miscellaneous:

- GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").
- 2) Employees of GLP and SJM are eligible to participate in this Campaign.
- 3) If a force majeure event occurs during the validity period of a voucher, GLP may, at its discretion, extend the validity period. For latest updates, please check GLP official website, scan the voucher's QR code, or contact (853) 8881 8888. Force Majeure events include power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, order, policies, decrees, acts or regulations of national or local governments, or any other cause beyond reasonable control of GLP.
- 4) The Campaign may be canceled or withdrawn at any time in the sole and absolute discretion of GLP without notice or recourse. Any spending made on the day of the cancellation or withdrawal date of the Campaign or any time thereafter will not be entitled to redeem any rewards. In the event of any dispute relating to anything set out in these terms and conditions, GLP reserves the sole right to make the final and binding decision. GLP also reserves the sole right to amend or change these terms and conditions at any time without notice or recourse.
- 5) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 6) The English version of these terms and conditions shall prevail in the event of any discrepancy between the English and the Chinese versions. The Chinese versions are for reference only.

*GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM; Group").