



**Grand Lisboa Palace Winter Holiday Shopping Fiesta – Promotions Terms & Conditions**

1. **Terms and Conditions:** These terms and conditions (“T&C”) govern the "Winter Holiday Shopping Fiesta" Campaign ("Campaign").
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace (“GLP”).
3. **Term:** The Campaign is held from 10:00 A.M. on 21<sup>st</sup> December 2024 until 9:59 P.M. on 31<sup>st</sup> December 2024 ("Term").
4. **Eligible Shoppers:** Shoppers must be at least 18 years of age in order to participate in the Campaign.
5. **Campaign:**

**1) Privilege One:**

SJM Supreme Card Member is eligible to redeem ONE free MOP300 Shopping Coupon at GLP Mall Concierge by presenting the SJM Supreme Card designated E-Coupon.

**\*The rewards are only applicable to SJM Supreme Card Members, MOP300 Shopping Coupon require a minimum spend of MOP1,000 or above.**

**The offer is available while stock lasts. (with a limit of 1 redemption per members during the Term)**

**2) Privilege Two:**

During the Term, eligible shopper is entitled to redeem the following rewards by net spending an aggregate amount listed in the below table at selected retail shops, Grand Lisboa Palace Resorts Macau on the same day. Only a maximum of two receipts (one receipt per shop) will be accepted for each reward redemption.

**\*Limited to a total of 20 redemptions on generic rewards per person during the Term. (regardless of the value of transaction amount)**

Net Spending Amount* (MOP)	Generic Rewards –Shopping / F&B / Entertainment voucher ( MOP )		
	F&B	Shopping	Entertainment
\$3,000 – \$4,999	-	\$100	-
\$5,000–\$9,999	-	\$200	-
\$10,000–\$29,999	\$200	\$200	-
\$30,000–\$59,999	\$600	\$600	-
\$60,000 – \$99,999	\$800	\$1,200	Two Free Admission Tickets
\$100,000 or above	\$1,600	\$2,000	Two Free Admission Tickets

**Qualified participants are entitled to redeem one NY8 New Yaohan MOP50 Coupon & cdf Shopping Coupon Rewards (Please approach shop staff for details, rewards quantity are limited while stocks last)**

- I. Net spending means the final amount charged after any discounts, special offers, coupons or membership points are applied.
- II. The rewards are available on a first-come-first-serve basis while they last.
- III. The rewards are not redeemable for cash or exchangeable for cash or other items.
- IV. Each official receipt and cardholder copy can only be used once for this Campaign and cannot be used in conjunction with other promotional offer.

**6. Spending in Grand Lisboa Palace:**

For the purpose of clause 5 above:

- 1) The aggregate amounts referred to in clause 5 above shall be spent in one or maximum two selected shops on the same day, and valid receipts shall be issued to the Shoppers by the shops.
- 2) The valid receipt(s) can only be issued by the following designated shops in GLP:

Individual shops

Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include “Kid’s Caven”, “Supermarket “and “Palace Gourmet”), Macau Memories, Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Tudor, URBAN CAFÉ, VILEBREQUIN, Watch Station International, 華順鐘錶珠寶, 180





GRAND LISBOA PALACE  
上葡京

Popcorn, Okashi Galleria, Vivienne Westwood, THE SHOP, whatelephant, Tielbo, ECCO, Nine Bird's Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Limited-time PEANUTS Souvenir Store

[cdf Grand Lisboa Palace Shop Macau](#)

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and cdf Sunglasses Collection.

[Selected SPA & Salon](#)

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen's Tonic and The SPA at Palazzo Versace Macau.

[Entertainment](#)

Martial Arts Arena, AI Wonderland, GLP Arte, NAKED OCEAN Exhibition

- 3) The minimum amount of each receipt shall be MOP200.
- 4) Receipts of different dates or not dated on the same day of the reward redemption will not be accepted.
- 5) Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 6) Receipt(s) and cardholder copy(ies) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 7) Deposit receipts, hand-written or reprinted invoices will not be accepted for redemption purposes.

#### 7. Redemption of Vouchers:

- 1) Redemption location and operating hours: Level 1, Mall Concierge Counter, Grand Lisboa Palace; operating hours: 10:00 A.M. to 10:00 P.M.
- 2) During the Term, all redemptions shall be made in person and registered at the Concierge Counter.
- 3) Redemption must be made by eligible shoppers in person. Owners and employees of any retail shops and employees of GLP are NOT allowed to redeem rewards on behalf of any shopper.
- 4) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 5) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
  - i. A maximum of two receipts issued by selected retail shops (only one receipt per shop is permitted);
  - ii. All purchased items referred to on the relevant receipt(s);
  - iii. Valid original identification document (Identity Cards or passport) of the shopper; and
  - iv. Shopper's contact number
- 6) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem dining voucher(s), shopping voucher(s) or room voucher(s) shall be stamped as proof of successful redemption.
- 7) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.
- 8) Voucher combinations listed in the table of clause 5 cannot be changed. For example, the voucher combination of MOP200 Shopping Vouchers and MOP200 Dining Vouchers cannot be changed to MOP300 Shopping Vouchers and MOP100 Dining Vouchers.

#### 8. Usage of Grand Lisboa Palace Dining Voucher ("Dining Voucher"):

- 1) The Dining Voucher(s) are valid until 7<sup>th</sup> January 2025 and must be used/redeemed on or before the expiry date stated on the Dining Vouchers. Unused or expired Dining Vouchers are neither returnable nor refundable.
- 2) The Dining voucher(s) are applicable for used at the selected GLP restaurants stated on the terms & conditions at the back of the Dining Voucher.
- 3) The Dining voucher(s) cannot be used in conjunction with other offer or discount. No split bill is allowed.
- 4) The Dining voucher(s) is for dine-in and à la carte menu only (not applicable for alcoholic beverages).
- 5) The Dining Voucher(s) may not be resold or transferred to a third party. In case any Dining Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.





GRAND LISBOA PALACE

上葡京

- 6) Any Dining Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 7) All Dining Voucher(s) are subject to the terms and conditions set forth therein.

**9. Usage of Grand Lisboa Palace Shopping Voucher (“Shopping Voucher”):**

- 1) The Shopping Voucher(s) are valid until 7<sup>th</sup> January 2025. The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- 2) The Shopping Voucher(s) can only be used in the following designated shops in GLP:  
Individual shops  
Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include “Kid’s Caven”, “Supermarket “and “Palace Gourmet”), Macau Memories, Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Tudor, URBAN CAFÉ, VILEBREQUIN, 華順鐘錶珠寶,  
180 Popcorn, Okashi Galleria, Vivienne Westwood, THE SHOP, whatelephant, ECCO, Nine Bird’s Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Limited-time PEANUTS Souvenir Store  
cdf Grand Lisboa Palace Shop Macau  
Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and cdf Sunglasses Collection.  
Entertainment  
Martial Arts Arena, AI Wonderland, GLP Arte
- 3) The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 4) Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 5) All Shopping Voucher(s) are subject to the terms and conditions set forth therein.

**10. Usage of Grand Lisboa Palace MOP300 Shopping Coupon (“Shopping Coupon”):**

- 1) SJM Supreme Card Member is eligible to redeem ONE free MOP300 Shopping Coupon at GLP Mall Concierge by presenting the SJM Supreme Card designated E-Coupon.
- 2) The Shopping Coupon require a minimum spend of MOP1,000 or above.
- 3) The Shopping Coupon(s) are available while stock lasts.
- 4) The Shopping Coupon(s) are valid until 7<sup>th</sup> January 2025. The Shopping Coupon(s) must be used/redeemed on or before the expiry date stated on the Shopping Coupon(s). Unused or expired Shopping Coupon(s) are neither returnable nor refundable.
- 5) The Shopping Coupon(s) can only be used in the following designated shops in GLP:  
Individual shops  
Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include “Kid’s Caven”, “Supermarket “and “Palace Gourmet”), Macau Memories, Pan Fong Bakery, Phantoms, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam’s Workshop, The Gift Shop, Tudor, URBAN CAFÉ, VILEBREQUIN, 華順鐘錶珠寶,  
180 Popcorn, Okashi Galleria, Vivienne Westwood, THE SHOP, whatelephant, ECCO, Nine Bird’s Nest, Cigar Elite, Cheoc On Travel, BOL, Marisco Secos Long Cheong Hong, Vicacci, Limited-time PEANUTS Souvenir Store  
cdf Grand Lisboa Palace Shop Macau  
Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai,





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上葡京

Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, Ulysse Nardin, cdf: Co-Lab and cdf Sunglasses Collection.

Entertainment

Martial Arts Arena, AI Wonderland, GLP Arte

- 6) The Shopping Coupon(s) cannot be used to purchase pure gold and platinum products, gift vouchers, gift cards or coupons.
- 7) The original Shopping Coupon(s) must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- 8) Only one Shopping Coupon can be used per person per transaction. Bill splitting is not accepted.
- 9) The Shopping Coupon(s) may not be resold or transferred to a third party. In case any Shopping Coupon is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 10) Any Shopping Coupon(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 11) All Shopping Coupon(s) are subject to the terms and conditions set forth therein.

**11. Usage of Entertainment Admission Ticket (“Entertainment Admission Ticket”):**

- 1) Entertainment Admission Ticket is valid for one (1) complimentary entry to NAKED OCEAN Exhibition.
- 2) Entertainment Admission Ticket must be used on or before the expiry date shown on the voucher.
- 3) The original Entertainment Admission Ticket must be presented upon entry and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- 4) Entertainment Admission Ticket is subject to operating hours, availability and capacity, SJM reserves the right to limit the number of visitors.
- 5) Visitors shall comply with the rules and regulations of NAKED OCEAN Exhibition.
- 6) Entertainment Admission Ticket cannot be transferred, resold or exchanged for cash. Any voucher suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 7) SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- 8) These terms and conditions are governed by and construed in accordance with the laws of Macau SAR.

**12. Usage of NY8 New Yaohan MOP50 Coupon (“Discount Coupon”):**

- 1) Discount Coupon(s) are valid until the expiry date shown on the voucher.
- 2) Discount Coupon is eligible upon a single net spending of MOP500 and above.
- 3) Discount Coupon is not applicable in specific counter or products, please seek assistance for more inquiries.
- 4) Discount Coupon is only redeemable at NY8 New Yaohan store in Grand Lisboa Palace.
- 5) Discount Coupon can only be used once and must be presented before payment. Only one discount coupon can be used per transaction.
- 6) Discount Coupon is valid only with the official company chop endorsed.
- 7) Discount Coupon is not exchangeable for cash or refund in any form.
- 8) Discount Coupon is not replaceable in case of loss, theft, damage and defaced, or any other circumstances.
- 9) Discount Coupon cannot be used in conjunction with other promotional privileges.
- 10) Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of New Yaohan shall be final.

**13. Miscellaneous:**

- 1) GLP refers to SJM Resorts, S.A. (“SJM”), GLP Hospitality Services Limited or other subsidiaries of SJM (“SJM Group”).
- 2) Employees of GLP and SJM are eligible to participate in this Campaign.
- 3) If a force majeure event occurs during the validity period of a voucher, GLP may, at its discretion, extend the validity period. For latest updates, please check GLP official website, scan the voucher’s QR code, or contact (853) 8881 8888. Force Majeure events include power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action,





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上葡京

order, policies, decrees, acts or regulations of national or local governments, or any other cause beyond reasonable control of GLP.

- 4) The Campaign may be canceled or withdrawn at any time in the sole and absolute discretion of GLP without notice or recourse. Any spending made on the day of the cancellation or withdrawal date of the Campaign or any time thereafter will not be entitled to redeem any rewards. In the event of any dispute relating to anything set out in these terms and conditions, GLP reserves the sole right to make the final and binding decision. GLP also reserves the sole right to amend or change these terms and conditions at any time without notice or recourse.
- 5) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 6) The English version of these terms and conditions shall prevail in the event of any discrepancy between the English and the Chinese versions. The Chinese versions are for reference only.

\*GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM<sup>GLP</sup> Group").

