



GRAND LISBOA PALACE  
MACAU  
澳門上葡京

### **Terms and Conditions**

SJM Resorts, Limited (“SJM”) is the host of the “Sportopia” (“Campaign”) at Grand Lisboa Palace Resort Macau. The Campaign period is from 10 September, 2024 to 20 October, 2024.

1. Participants will receive two free game chances to experience “Mini Golf”, “Virtual reality golf game”, “Putting Golf Game” or “Claw Machine” via one of the following ways:
  - a. Present SJM Supreme Card ; or
  - b. Present a same-day receipt with spending of MOP100 at the shopping mall or F&B outlets of Grand Lisboa Palace Resort Macau (A maximum of six (6) free game chances may be redeemed per receipt. Receipts issued after 7:00 pm can be used for next day redemption); or
  - c. Present a valid room key of Grand Lisboa Palace Resort Macau, THE KARL LAGERFELD, Palazzo Versace Macau, Grand Lisboa Macau, Hotel Lisboa or JAI ALAI Hotel (as per room night) ; or
  - d. Present entry ticket or booking confirmation letter of “GLP Art Workshops” of the month; or
  - e. Follow any two SJM’s official social media accounts - Facebook, Instagram, WeChat Official Account, RED Book, Weibo or TikTok.
2. To receive the free game chances, participants must present the relevant supporting evidence (which cannot be reused once used for redemption) at the service counter, showing that they have fulfilled the above requirements.
3. Availability and prizes will be limited on first-come first-served basis.
4. The following persons are not eligible to participate in the Campaign during working hours:
  - 4.1 Employees, temporary employees, agents, successors, and assignees (“Employees”) of SJM;
  - 4.2 Employees of retailers at Grand Lisboa Palace.
5. By participating in this Campaign, each participant authorizes SJM to process, including collecting, use and store his/her personal data collected in connection with his/her participation in this Campaign for the purposes of this Campaign and for direct marketing. Each participant accepts the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy>.
6. By entering the “Sportopia” Game Zone, the guests consent and authorize SJM to photograph, film, videotape, record, or otherwise reproduce his/her image and/or voice for any purpose without any payment or consideration.
7. SJM shall not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
8. SJM reserves the right to revise, cancel or modify this event at any time without prior notice. Any updated information will be announced on the official website and social media platforms of the SJM without prior notice. Guests are reminded to pay close attention.
9. SJM reserves the right to amend the Terms and Conditions without prior notice.
10. In case of any disputes, the decision of SJM shall be final.
11. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.





12. Safety Precautions and Instructions for each attraction:

- i. By entering the “Sportopia” game zone at Grand Lisboa Palace Resort Macau, the guest hereby confirms that he/she agrees to all the terms and conditions listed below, all the rules and regulations, and the safety requirements stipulated at each facility in the “Sportopia” game zone. Guests are solely responsible for any accident or any adverse event caused by non-compliance with the relevant terms and conditions, rules and regulations and safety requirements.
- ii. Guests under 16 years must be accompanied by an adult (18 years or older) when entering to game zone. Guardians must actively supervise and care for their dependent person throughout their participation in activities and take full responsibility for their actions.
- iii. Guests should make sure they are fully aware that the content, nature, requirement of physical exertion, and understand the risks involved in using each facility, which includes any injury or death. It is the sole responsibility of a guest to ensure that he/she is physically fit to use the facilities. All guests are at their own risks and are responsible for their own safety. SJM shall not be liable for any personal injury or death arising from any accidents or causes.
- iv. If guests feel unwell, he/she should immediately stop and seek assistance from the personnel nearby.
- v. Guests with any of the following conditions are not allowed to use the facilities: Pregnant, heart conditions, back or spinal injury, dizziness, blood pressure abnormalities, visual impairment or eye infections, psychiatric disorder, epilepsy, physically challenged/disabled, intoxicated or under the influence of drugs, poor physical or mental condition.
- vi. Guests are solely responsible for their own belongings. SJM shall not assume liability for any damage to or loss of property.
- vii. SJM reserves the right to evict any guests with behavior affecting the safety of other guests or personnel, or are endangering public health, acting illegally, appearing intoxicated, using foul/abusive language, or displaying overt rowdiness, from the premises immediately without refund or compensation.
- viii. Photography must be conducted without disruption to other guests. Photography or videotaping of guests without consent is prohibited. Audio and video recording must be consented by SJM in advance. Guests may not use the photo, video and/or audio taken for commercial purposes without written permission of SJM.
- ix. Improper or malicious use of the facilities and tools is prohibited. Guests shall indemnify SJM for any damages caused to the “Sportopia” facilities and/or tools.
- x. The guest shall indemnify and hold harmless SJM from all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, to property or person, or death arising from or as a result of the guest’s gross negligence or willful misconduct.

Updated on 28 August, 2024

