

Rules for participating in “Unveil Unlimited Surprises at SJM” Promotion

- 1) SJM Resorts, Limited (“SJM”) is the host of the “Unveil Unlimited Surprises at SJM” (the “Promotion”).
- 2) This Promotion is governed by and subject to the following Terms and Conditions.
- 3) Participation in this “Unveil Unlimited Surprises at SJM” promotion constitutes an acceptance of these terms and conditions.
- 4) The promotion period is as follows:

From	To
9h00 on 20th April 2024	22h00 on 5th May 2024

- 5) During the promotion period, eligible hotel guests and customers can redeem the tear off cards:

Eligibility	Tear-Off Card (QTY)	Redemption Location
Stay at Grand Lisboa Palace Macau, THE KARL LAGERFELD, Palazzo Versace Macau, Artyzen Grand Lapa Macau or Grand Coloane Resort (Not applicable to complimentary room guests)	1	Issue upon check in
Spending at designated restaurants, salons or spas	1	Issue upon bill settlement

- i. Designated Restaurants :

Grand Lisboa Palace – Palace Garden, Zuicho, Don Alfonso 1890, Mesa by José Avillez, The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge, BAR CARAT
 Grand Lisboa – The 8, The Kitchen, Casa Don Alfonso, Round-The-Clock Buffet, Round-The-Clock Coffee Shop, Lotus Lounge, Crystal Tea House
 Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Kingpin Bar, Treasure house
 Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM Thai, Vasco – Bar and Lounge
 Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge

- ii. Designated salons and spas:

Grand Lisboa Palace – The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, The SPA at Palazzo Versace Macau, Gentlemen’s Tonic, PEDI:MANI:CURE Studio by Bastien Gonzalez
 Grand Lisboa – The Spa at Grand Lisboa, Le Salon

- 6) During the promotion period, free tear off cards will be distributed to public guests at the following locations (Clause 7).
- 7) Tear off cards will be distributed at Grand Lisboa Palace Resort Macau, Grand Lisboa Macau, Ponte 16 Macau, Artyzen Grand Lapa Macau, Grand Coloane Resort and the following SJM Shuttle bus pick up points:
 - i. Border Gate
 - ii. HengQin New Port
 - iii. Hotel Lisboa Macau
 - iv. Grand Lisboa Macau
 - v. Jai Alai Oceanus
 - vi. New Yaohan
 - vii. Macau Tower
 - viii. Taipa Ferry Terminal
 - ix. Macau International Airport
 - x. Macau Ferry Terminal
 - xi. Old Taipa Village

- 8) After unveiling the tear off card, the tear off card may reveal one of the following prizes. Participants can redeem the prize mentioned in the tear off card by presenting the original tear off card at the designated redemption location within the redemption period.
- 9) Prizes:

#	Prize	Redemption Location
1	999.9 Pure Gold	The Gift Shop – Shop G07, Grand Lisboa Palace
2	Hennessy Paradis (Cannot be redeemed by persons under the age of 18)	cdf Macau Grand Lisboa Palace Shop Central Concierge Counter – Level 1, Grand Lisboa Palace
3	Montblanc Fountain Pen	cdf Macau Grand Lisboa Palace Shop Central Concierge Counter – Level 1, Grand Lisboa Palace
4	THE GINZA Skin Care Set	cdf Macau Grand Lisboa Palace Shop Central Concierge Counter – Level 1, Grand Lisboa Palace
5	F&B 20% Off (Discount amount capped at \$500)	Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar
6	\$100 Hotel Lisboa Dining Voucher	Grand Lisboa Hotel Lobby Hamper House
7	Kulu Kulu or Red Bowl complimentary set for 1 pax	Grand Lisboa Palace – Kulu Kulu or Red Bowl
8	\$100 F&B Coupon (Required \$200 minimum spending)	Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM THAI, Vasco – Bar and Lounge Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge
9	\$50 F&B Coupon (Required \$100 minimum spending)	Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM THAI, Vasco – Bar and Lounge Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge
10	Entertainment ticket buy one get one free	Martial Arts Arena and AI Wonderland – Level 2, Grand Lisboa Palace

11	Martial Arts Arena or AI wonderland Free Admission (For 2 persons)	Martial Arts Arena and AI Wonderland – Level 2, Grand Lisboa Palace
12	\$100 Shopping Coupon (Required \$1,000 minimum spending of regular-priced items)	PEAK HOUR HOUSE, PEAK HOUR, MO& Co. or BLING – Shop 126, 127, 128, 129 Level 1, Grand Lisboa Palace
13	14K gold freshwater pearl jewelry 15% off (Required \$400 minimum spending)	Cloé Jewelry & Art – Shop K005, Ground Floor, Grand Lisboa Palace
14	Your Tea \$10 coupon (Required \$20 minimum spending)	YOUR TEA – Shop 206, Level 2, Grand Lisboa Palace
15	Sam's Workshop 12% off (Required \$50 minimum spending)	Sam's Workshop – Shop G08, Ground Floor, Grand Lisboa Palace
16	Complimentary pistachio popsicle (Applicable for redemption with any purchase)	Stecco Natura Gelaterie – Shop K205, Level 2, Grand Lisboa Palace
17	Bee Cheng Hiang up to 15% off (Discounts for regular-priced items: 5% off for \$150 minimum spending, 10% off for \$350 minimum spending, 15% off for \$600 minimum spending)	Bee Cheng Hiang – Shop 203, Level 2, Grand Lisboa Palace
18	Breitling Timepieces 10% Off and a complimentary strap (except novelties)	Breitling – Shop C003, Level 1, Grand Lisboa Palace
19	Chow Sang Sang Inlaid Jewellery \$500 Coupon (Required \$5,500 minimum spending) or Regular-priced Charme pure gold charms 10% Off	Chow Sang Sang Group – Shop 138-139, Level 1, Grand Lisboa Palace
20	One Natural Nourish Lung Syrup (Trial Pack)	HKW Health Plus GLP – Shop 141 and 142, Level 1, Grand Lisboa Palace
21	cdf \$200 Shopping Coupon (Required \$1,000 minimum spending)	cdf Macau Grand Lisboa Palace Shop Central Concierge Counter – Level 1, Grand Lisboa Palace
22	NY8 \$100 Discount Coupon (Required \$1,000 minimum spending)	NY8 New Yaohan VIP Concierge – Level 2, Grand Lisboa Palace
23	20% Off on a 60-minute spa treatment	The Spa at Grand Lisboa Palace, The Spa at KARL LAGERFELG or The Spa at Palazzo Versace

24	HKMO EXPRESS Ticket	HK-MO Express official website https://www.hkmoexpress.com/#/pages/coupon/coupon
25	\$20 Moomin merchandise voucher	"Moomin Wonderful Encounter Joyous Adventure in Macau!" Exhibition Area – Level 1, Grand Lisboa Palace
26	SJM Sam the Rooster Badge	The Gift Shop – Shop G07, Ground Floor, Grand Lisboa Palace

- 10) The winning rate of this Promotion is 100%.
- 11) Tear off cards available while stocks last.
- 12) The redemption period is from 20th April 2024 to 12th May 2024.
- 13) All tear off cards of this promotion are issued by and remain the property of SJM; it will not be accepted or replaced if lost, damaged or stolen.
- 14) SJM and participated tenants' employees are ineligible to participate in the Campaign and shall be ineligible for any prize covered herein. If an individual under the age of 18 wins a prize, the prize will be awarded to his/her parent or legal guardian.
- 15) Each Tear-Off card can only be redeemed once and the Tear-Off Card will be collected upon redemption.
- 16) SJM reserves the right in its sole discretion to disqualify any individual who jeopardizes or attempts to jeopardize the fairness, security or proper operation of the Campaign.
- 17) By participating in this Campaign, each participant authorizes SJM to process, including to collect, use and store his/her personal data collected in connection with his/her participation in this Campaign for the purposes of this Campaign and for direct marketing.
- 18) By participating in this Campaign, each participant accepts Grand Lisboa Palace's privacy policy, available at <https://www.grandlisboapalace.com>.
- 19) SJM reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of SJM shall be final and conclusive.
- 20) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- 21) SJM refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM.

Terms and Conditions of Prizes

General Terms and Conditions

- 1) All gifts, dining coupon, shopping coupon, Spa discount, admission of entertainment and transportation ticket of this promotion (hereafter called as "Prize").
- 2) All prizes are issued by and remains property of SJM.
- 3) Unless otherwise specified, prizes are valued in MOP.
- 4) All prizes are subject to the terms and conditions set forth below.
- 5) Prizes not redeemed within the Redemption Period will be forfeited.
- 6) SJM accepts no liability for the quality of the souvenir or for any loss or damage that may arise from it.

- 7) The original tear-off card must be presented and cannot be used in conjunction with other offer promotion, discount, gift certificates or vouchers.
- 8) Only one tear-off card can be used in a single transaction.
- 9) The Prize cannot be transferred, resold, exchanged for cash or used to purchase any other products or services.
- 10) Any unused value of the prizes will be forfeited.
- 11) Any additional spending must be settled by cash, credit card or E-payment.
- 12) Tear-off card suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 13) All Prizes are subject to availability of the products, operating hours, reservation policy and seating availability of the designated restaurants or shops. SJM accepts no liability if prize cannot be used or redeemed before the redemption period.

Other Terms and Conditions

- 1) **999.9 Pure Gold**
 - i. The Prize can be redeemed at The Gift Shop (G07) at Grand Lisboa Palace.
 - ii. Cannot be used to purchase gift cards (including but not limited to coupons or vouchers).
 - iii. For any queries on this offer, please check with the staff of the relevant shop. In case of any disputes, the decision of the relevant shop shall be final and conclusive.
 - iv. Valid until 2 June 2024.
- 2) **Hennessy Paradis, Montblanc Fountain Pen and THE GINZA Skin Care Set**
 - i. The Prize can be redeemed at cdf Macau Grand Lisboa Palace Shop Central Concierge Counter at Grand Lisboa Palace Level 1.
 - ii. Persons under the age of 18 are not allowed to redeem alcohol prizes.
- 3) **F&B 20% Off (Discount amount capped at \$500)**
 - i. The Prize can only be used at the following restaurants:
Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge
Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop
Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar
 - ii. The Prize is for dine-in and à la carte menu only (not applicable for alcoholic beverages).
 - iii. This discount is capped at MOP 500 and only valid for a maximum of twelve (12) persons per table.
 - iv. Service charge is calculated based on price before discount.
- 4) **\$100 Hotel Lisboa Dining Voucher**
 - i. The Prize can be redeemed at Grand Lisboa Hotel Lobby Hamper House.
 - ii. The Prize is only applicable for regular price items (non-discounted).
 - iii. The Prize is non-transferable and cannot be exchanged for cash nor refundable.
 - iv. The Prize cannot be used for festive menus and items.
 - v. The Prize can be used at Noite e Dia Café, Guincho a Galera, Portas do Sol, New Furusato, Gallery Lounge and Hotel Lisboa Cake Shop.
 - vi. The Prize must be used prior to the expiration.
 - vii. The Prize cannot be used in conjunction with other promotion or discount.
 - viii. The Prize cannot be used for alcoholic beverages (e.g. wine, whisky, brandy, Moutai, Japanese sake, Chinese liquor, etc.), except beer.
 - ix. A maximum of 20 vouchers can be used at a time for a single bill, bill splitting is not allowed for using the Prize.
 - x. The Prize will be invalid in the event of the voucher is damaged, altered or missing company stamp.
 - xi. Hotel Lisboa reserves the right to alter the terms and conditions without prior notice.
 - xii. Should there be any dispute occur, the decision of Hotel Lisboa shall be final.
 - xiii. The Prize valid until 31 December 2024.
- 5) **Kulu Kulu or Red Bowl complimentary set for 1 pax**
 - i. The Prize can only be used to redeem a designated set menu for 1 person at Kulu Kulu or Red Bowl.
 - ii. The Prize is for dine-in only.
 - iii. Any additional spending must be settled by cash, credit card or E-payment.

- 6) **\$100 F&B Coupon (Required \$200 minimum spending) and \$50 F&B Coupon (Required \$100 minimum spending)**
- i. The Prize can only be used at the following restaurants:
Grand Lisboa Palace – The Grand Buffet, Chalou, Wulao, Hua Ting, Eight Treasures, GLP café, Kulu Kulu, Red Bowl, The Book Lounge, La Scala del Palazzo, GLP Lobby Lounge
Grand Lisboa – The Kitchen, Casa Don Alfonso, Round-The-Clock Coffee Shop
Jai Alai Oceanus – Jai Alai Buffet, Treasury Restaurant, Jackpot Noodles, Treasure House, Kingpin Bar
Artyzen Grand Lapa Macau – Café Bela Vista, Kam Lai Heen, NAAM THAI, Vasco – Bar and Lounge
Grand Coloane Resort – Café Panorama, Kwun Hoi Heen, Panorama Lounge
 - ii. The Prize is for dine-in and à la carte menu only (not applicable for alcoholic beverages).
- 7) **Entertainment ticket buy one get one free**
- i. Only applicable for purchasing the admission ticket of “Martial Arts Arena” or “AI Wonderland” of SJM.
 - ii. Customers who purchase one regular priced ticket will receive one additional ticket to the same attraction and cannot be admitted separately.
 - iii. Only one Tear off card can be used per transaction, free admission for a maximum of one person.
- 8) **Martial Arts Arena or AI wonderland Free Admission (For 2 persons)**
- i. Only applicable for redemption of complimentary admission for 2 persons at the “Martial Arts Arena” or “AI Wonderland” at SJM.
 - ii. Only applicable to experience the same attraction and cannot be admitted separately.
- 9) **\$100 Shopping Coupon (Required \$1,000 minimum spending of regular-priced items)**
- i. The offer can only be used at BLING, MO& Co., PEAK HOUR HOUSE and PEAK HOUR at Grand Lisboa Palace Resort Macau.
 - ii. This coupon can be used when purchasing regular-priced items with MOP1,000 or above.
 - iii. Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of the shops shall be final.
- 10) **14K gold freshwater pearl jewelry 15% off (Required \$400 minimum spending)**
- i. The offer is only applicable at the Cloé Jewelry & Art at Grand Lisboa Palace in Macau.
 - ii. This coupon can only be used once, and only one coupon can be used per transaction. Cannot be used in conjunction with other offers.
- 11) **Your Tea \$10 coupon (Required \$20 minimum spending)**
- i. This offer is applicable: Shop 206, Level 2, Grand Lisboa Palace
 - ii. This offer can be used when purchasing regular items with MOP20 or above
- 12) **Sam's Workshop 12% off (Required \$50 minimum spending)**
- i. The offer is only applicable at the Sam's Workshop at Grand Lisboa Palace in Macau.
 - ii. Enjoy 12% off when spending \$50 or more, cannot be used in conjunction with other offers
- 13) **Complimentary pistachio popsicle (Applicable for redemption with any purchase)**
- i. The offer is only applicable at the Stecco Natura Gelaterie at Grand Lisboa Palace in Macau.
 - ii. Offer valid while stocks last.
 - iii. Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of the shops shall be final.
- 14) **Bee Cheng Hiang up to 15% off (Discounts for regular-priced items: 5% off for \$150 minimum spending, 10% off for \$350 minimum spending, 15% off for \$600 minimum spending)**
- i. The offer is only applicable at the Bee Cheng Hiang at Grand Lisboa Palace in Macau.
 - ii. This offer cannot be used in conjunction with other promotional offers
- 15) **Breitling Timepieces 10% Off and a complimentary strap (except novelties).**
- i. The offer is only applicable at the Breitling at Grand Lisboa Palace in Macau.
 - ii. The offer includes a 10% off discount on the purchase of Breitling timepieces (except novelties) and a complimentary strap.
 - iii. Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of the shops shall be final.

- 16) Chow Sang Sang Inlaid Jewellery \$500 Coupon (Required \$5,500 minimum spending) or Regular-priced Charme pure gold charms 10% Off**
- i. The offer is only applicable to the purchase of regular-priced inlaid jewellery or charme pure gold charms at the Chow Sang Sang Group at Grand Lisboa Palace in Macau.
 - ii. You must register as a friend of Chow Sang Sang member to enjoy this offer.
 - i. This coupon can only be used when a single purchase of regular-priced jewellery exceeds HKD 5,500.
 - iii. The offer is not applicable to barter and pure gold jewelry exchange transactions.
 - iv. Offers are available while supplies last.
 - v. Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of the shops shall be final.
- 17) One Natural Nourish Lung Syrup (Trial Pack)**
- i. This offer is valid for Macao HKW Health Plus GLP only.
 - ii. This offer cannot be exchanged for cash, no change will be given, and it can only be used for gift redemption.
- 18) cdf Macau Grand Lisboa Palace Shop \$200 Shopping Coupon (Required \$1,000 minimum spending)**
- i. The Prize can be redeemed at cdf Macau Grand Lisboa Palace Shop Central Concierge Counter at Grand Lisboa Palace.
 - ii. This voucher can only be used at cdf Macau Grand Lisboa Palace Shop.
 - iii. This voucher must be used on or before the expiry date.
 - iv. This voucher may be redeemed once only, and only one voucher may be used per transaction. The voucher must be presented before settlement.
 - v. This voucher requires a minimum spending of MOP1000 to entitle the instant MOP200 deduction on the current bill.
 - vi. This voucher is not applicable to special products such as Dior Beauty, Remy Martin, Chow Tai Fook, Cartier, Tissot, Longines and Swatch, etc. For more information, please contact the shop assistants for details.
 - vii. Use of this voucher is subject to the operating hours, reservation policy, seating and stock availability of the venue(s).
 - viii. This voucher can be used on conjunction with Grand Lisboa Palace Resort Mall Voucher and Lisboa Rewards Voucher.
 - ix. This voucher can be used in conjunction with cdf membership program.
 - x. This voucher cannot be used in conjunction with other in-store discounts, promotions, rebates, discount offers and tier benefits.
 - xi. Lost, stolen or damaged voucher(s) will not be reclaimed, refunded or replaced.
 - xii. This voucher cannot be transferred, resold or exchanged for cash.
 - xiii. GLP and CDFG Macau Limited reserves the right to suspend or terminate this offer, and to amend the terms and conditions without prior notice. In the case of any disputes, the decision of GLP shall be final and conclusive.
 - xiv. Valid until 30 June 2024.
- 19) NY8 \$100 Discount (Required \$1,000 minimum spending)**
- i. The Prize can be redeemed at NY8 New Yaohan VIP Concierge at Grand Lisboa Palace.
 - ii. This discount coupon is valid for a limited time only and before the expiration date.
 - iii. This discount coupon is eligible upon a single net spending of MOP1,000 and above.
 - iv. Discount Coupon is only redeemable at Kid's Cavern, Lifestyle, Supermarket and Palace Gourmet at NY8 New Yaohan store at Grand Lisboa Palace.
 - v. Only one discount coupon can be used per transaction and must be presented and used before payment.
 - vi. This discount coupon is valid only with the official company chop endorsed.
 - vii. This discount coupon is not exchangeable for cash or refund in any form.
 - viii. This discount coupon is not replaceable in case of loss, theft, damage and defaced, or any other circumstances.
 - ix. This discount coupon cannot be used in conjunction with other promotional privileges.
 - x. Terms and conditions are subject to change without prior notice. Should there be any dispute, the decision of NY8 New Yaohan shall be final.
 - xi. Valid until 31 May 2024.
- 20) 20% off on a 60-minute spa treatment**
- i. This offer is only valid at The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD or The SPA at Palazzo Versace Macau.
 - ii. 24-hour advance reservation is required, and reservations are subject to availability.
 - The Spa in Grand Lisboa Palace's Reservation Hotline : (853) 8881 9500

- The Spa at KARL LAGERFELG : (853) 8881 3500
 - The Spa at Palazzo Versace : (853) 8881 2500
- iii. All prices (before discount) are subject to a 10% service charge and prevailing government tax.
- iv. The use of this offer is subject to operating hours, reservation policy and availability of the spa or salon. GLP accepts no liability if the offer is not used before the expiry date.

21) HKMO EXPRESS Ticket

- i. The discount code stated on the tear off card can be redeemed for one ticket of “Hong Kong Macao Express GLP line” on the official website of Hong Kong Macao Express.
- ii. Please refer to the official website of Hong Kong Macao Express for the schedule and actual seat availability. SJM accepts no liability if the voucher cannot be used before the redemption period.
- iii. Each discount code can only be used once.
- iv. Once the discount code is used, the reserved ticket cannot be canceled or changed.
- v. The ticket is not exchangeable for cash or refund in any form and is not replaceable in case of loss, theft, damage and defaced, or any other circumstances.
- vi. Valid until 2 June 2024.

22) \$20 Moomin merchandise voucher

- i. The offer is only applicable at the “Moomin Wonderful Encounter Joyous Adventure in Macau!” Exhibition Area at Level 1, Grand Lisboa Palace.
- ii. Any additional spending must be settled by cash, credit card or E-payment.
- iii. Any unused balance of the voucher/ coupon cannot be redeemed for cash and will be forfeited.

23) SJM Sam the Rooster Badge

- i. The Prize can be redeemed at The Gift Shop at Grand Lisboa Palace Ground Floor.
- ii. Offer valid while stocks last.