

GLP Mother's Day Pearl Jewelry Workshop – Campaign Terms and Conditions

1. **Terms and Conditions:** These terms and conditions ("T&C") govern the "GLP Mother's Day Pearl Jewelry Workshop" ("Campaign")
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace ("GLP").
3. **Campaign Date:** 12th May 2024
4. **Campaign Venue:** GLP 1/F Shopping Mall
5. **Eligible Participants:** participants must be at least 18 years of age in order to participate in the Campaign.
6. **Campaign Participating Method – Terms and Conditions:**

Method One:

- 1) Eligible shoppers who accumulate a net spending of MOP20,000 or above at selected retail shops of Grand Lisboa Palace Resorts Macau during the Redemption Period, may redeem one reward **on the same day**. Availability is limited and on a first-come-first-served basis.

Reward(s)	Redemption Period and Time	Redemption Location
One ticket to "GLP Mother's Day Pearl Jewelry Workshop" *A ticket is for one person only	15 th April 2024 10:00AM to 11 th May 2024 10:00PM	Level 1, Mall Concierge Counter, Grand Lisboa Palace

- 2) Only a maximum of two receipts (one receipt per shop) will be accepted for each reward redemption.
- 3) Net spending means the final amount charged after any discounts, special offers, coupons or membership points are applied.
- 4) Each shopper can only redeem the Reward(s) twice throughout the Term of the Campaign (regardless of the net spending amount).
- 5) The Reward(s) are available on a first-come-first-serve basis while they last.
- 6) The Reward(s) are not redeemable for cash or exchangeable for cash or other items.
- 7) Each official receipt can only be used once for this Campaign and cannot be used in conjunction with other promotional offer.
- 8) The valid receipt(s) can only be issued by the following designated shops in GLP:
Al Digital, Aqara Macau, Bee Cheng Hiang, Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Group, Cloe Jewelry & Art, Easy House, Flowerman, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket" and "Palace Gourmet"), Macau Memories, Pan Fong Bakery, Phantoms, Papery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop The Gallery, The Gift Shop, Tudor, VILEBREQUIN, Weng Chon Kei Ip, Watch Station International and 180 Popcorn.

The designated shops in “Made in Macau”: MACCREW, Wong Chi Kei, Pu Yue, Belongs Jewelry & Art, 2TL Wayuu Bags and La Green.

The following brands in cdf Grand Lisboa Palace Shop are classified as "independent stores" : Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, cdf: Co-Lab and cdf Sunglasses Collection.

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen's Tonic and The SPA at Palazzo Versace Macau.

Entertainment: Martial Arts Arena, AI Wonderland

- 9) Receipts of different dates or not dated on the same day of the reward redemption will not be accepted.
- 10) Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 11) Receipts priced in Hong Kong Dollar (HKD) or Chinese Yuan Renminbi (RMB) will be considered as 1:1 rate with Macau Patacas (MOP) under this Campaign.
- 12) Receipt(s) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 13) Deposit receipts, credit card sale slips, hand-written or reprinted invoices will not be accepted for redemption purposes.
- 14) Redemption must be made by eligible shoppers in person. Owners and employees of any retail shops and employees of GLP are NOT allowed to redeem rewards on behalf of any shopper.
- 15) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 16) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
 - i. A maximum of two receipts issued by selected retail shops (only one receipt per shop is permitted);
 - ii. All purchased items referred to on the relevant receipt(s);
 - iii. Valid original identification document (Identity Cards or passport) of the shopper; and
 - iv. Shopper's contact number
- 17) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem this campaign shall be stamped as proof of successful redemption.
- 18) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.

- 19) Tickets are non-refundable and non-exchangeable, unless the event is postponed or cancelled by Grand Lisboa Palace.

Method Two:

- 1) Within registration period, please call (853) 8881 0711 and approach The Gift Shop for reservations and complete payment. Seats are limited and subject to availability on a first-come, first-served basis.

Registration Date & Time	Workshop Fee	Registration & Payment Location
15 th April 2024 10:00AM to 11 th May 2024 10:00PM	MOP1,500 per person (including workshop materials, finished pearl jewelry and MOP500 Shopping Voucher)	The Gift Shop, Shop G07, Ground Floor, Grand Lisboa Palace

- 2) Participants must complete the payment at The Gift Shop within 48 hours after making a reservation call otherwise the reservation will be automatically canceled. Workshop spaces are limited, reservation is only confirmed upon full payment on a first-come, first-served basis.
- 3) The shopping vouchers will be issued to participants on the day of the campaign. Shopping vouchers are not redeemable for cash or exchangeable for cash or other items.
- 4) There is no refund or exchange once the participant's purchase has been made.
- 5) If the campaign is cancelled by Grand Lisboa Palace, Grand Lisboa Palace will either issue a full refund within 60 days or exchange the ticket for another ticket of the same value.
- 5.1 Refunds will be returned through the original form of payment used.
- 5.2 There is no refund or exchange if the campaign cancellation occurs after 15 minutes upon the commencement of the relevant session.

7. Usage of Grand Lisboa Palace Shopping Voucher ("Shopping Voucher"):

- 1) The Shopping Voucher(s) are valid until 31st May 2024. The Shopping Voucher(s) must be used/redeemed on or before the expiry date stated on the Shopping Voucher(s). Unused or expired Shopping Voucher(s) are neither returnable nor refundable.
- 2) The Shopping Voucher(s) can only be used in the following designated shops in GLP:

Individual shops

AI Digital, Aqara Macau, Bee Cheng Hiang, Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Group, Cloe Jewelry & Art, Easy House, Flowerman, Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket" and "Palace Gourmet"), Macau Memories, Pan Fong Bakery, Phantoms, Papery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop The Gallery, The Gift Shop, Tudor, VILEBREQUIN, Weng Chon Kei Ip, Watch Station International and 180 Popcorn.

cdf Grand Lisboa Palace Shop Macau

Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, cdf: Co-Lab and cdf Sunglasses Collection.

The designated shops in “Made in Macau”

MACCREW, Wong Chi Kei, Pu Yue, Belongs Jewelry & Art, 2TL Wayuu Bags and La Green.

Entertainment

Martial Arts Arena, Al Wonderland.

- 3) The Shopping Voucher(s) may not be resold or transferred to a third party. In case any Shopping Voucher is found to have been resold or transferred, both the seller/transferor and buyer/transferee will be disqualified from participating in all future promotions organized by GLP.
- 4) Any Shopping Voucher(s) that have been mutilated, altered, copied, hand printed, forged, water damaged or suspected of being tampered with, will be considered NULL and VOID, and will not be accepted by GLP.
- 5) All Shopping Voucher(s) are subject to the terms and conditions set forth therein.

8. Campaign – Terms & Conditions :

- 1) For the details activities of the campaign, please refer to Grand Lisboa Palace Official Website.
- 2) Participants must present the original or e-confirmation letter at the campaign entrance.
- 3) Participants need to register at the campaign venue 5 minutes before the campaign starts, admission will be stopped 15 minutes after the campaign starts.
- 4) Campaign will provide required material and tools to all participants. All campaign materials are non-edible.
- 5) Participants are solely responsible for their own belongings. Grand Lisboa Palace will not assume liability for any damage to or loss of property.
- 6) Participants appearing intoxicated, using foul/abusive language, or displaying overt rowdiness must immediately leave the premises without refund or compensation.
- 7) Photography must be conducted without disruption to other participants and the workshop. Audio and video recording must be consented by Grand Lisboa Palace in advance.
- 8) The participant shall indemnify and hold Grand Lisboa Palace harmless against all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, to property or person, or death arising from or as a result of the participant’s gross negligence or willful misconduct.
- 9) By registering to the campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected in connection with the workshop for the purposes of the workshop and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy> .

- 10) By registering to the campaign, you consent and authorize SJM to photograph, film, videotape, record, or otherwise reproduce your image and/or voice for any purpose without any payment or consideration.
- 11) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
- 12) Any items deemed to be dangerous or inappropriate by SJM are prohibited. Prohibited items must be removed from the activity or discarded. Unlawful items and the person in possession of those items will be handed over to the police.
- 13) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
- 14) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Participants are reminded to pay close attention.
- 15) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
- 16) In case of any dispute, the decision of Grand Lisboa Palace shall be final
- 17) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
- 18) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.

**GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

GLP Blossom Mother's Day Giveaway – Promotion Terms and Conditions

1. **Terms and Conditions:** These terms and conditions ("T&C") govern the "GLP Blossom Mother's Day Giveaway" ("Campaign")
2. **Organizer:** This Campaign is organized by Grand Lisboa Palace ("GLP").
3. **Campaign Date:** 12th May 2024
4. **Campaign Venue:** GLP 1/F Shopping Mall
5. **Eligible Participants:** participants must be at least 18 years of age in order to participate in the Campaign.
6. **Campaign Participating Method – Terms and Conditions:**

- 1) Eligible shoppers is entitled to redeem one flower by net spending an aggregate MOP1,000 or above at selected retail shops, Grand Lisboa Palace Resorts Macau on Mother's Day (12th May 2024).

Redemption Date and Time	Redemption Location
12 th May 2024 10:00AM – 10:00PM	Level 1, Mall Concierge Counter, Grand Lisboa Palace

- 2) Only a maximum of one receipt will be accepted for each reward redemption.
- 3) Each shopper is limited to a total one redemption (regardless of the value) throughout the Term of the Campaign.
- 4) Net spending means the final amount charged after any discounts, special offers, coupons or membership points are applied.
- 5) The Rewards are available on a first-come-first-serve basis while they last.
- 6) The Rewards are not redeemable for cash or exchangeable for cash or other items.
- 7) Each official receipt can only be used once for this Campaign and cannot be used in conjunction with other promotional offer.
- 8) The valid receipt(s) can only be issued by the following designated shops in GLP:
AI Digital, Aqara Macau, Bee Cheng Hiang, Boss, Breitling, Brunello Cucinelli, BLING, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Group, Cloe Jewelry & Art, Easy House, Flowerman , Forest Bath, Fong Un Jewellery, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Luk Fook Jewellery, MO&Co., NobleMart, NY8 New Yaohan (include "Kid's Caven", "Supermarket "and "Palace Gourmet"), Macau Memories, Pan Fong Bakery, Phantoms, Papery, PEAK HOUR, PEAK HOUR HOUSE, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, Sam's Workshop The Gallery, The Gift Shop, Tudor, VILEBREQUIN, Weng Chon Kei Ip, Watch Station International and 180 Popcorn.

The designated shops in "Made in Macau": MACCREW, Wong Chi Kei, Pu Yue, Belongs Jewelry & Art, 2TL Wayuu Bags and La Green.

The following brands in cdf Grand Lisboa Palace Shop are classified as "independent stores" : Blancpain, BOTH, Chopard, De Beers, GUCCI, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, JW Anderson, KENZO, Longines, Messika, Marni, Maison Margiela, Montblanc, MICHAEL KORS, Moose Knuckles, Panerai, Palm Angels, Qeelin, Rene Caovilla, STUART WEITZMAN, Stella McCartney, TASAKI, cdf Beauty, Breguet, Cartier, Chloé, Dior

Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin, Veja, cdf: Co-Lab and cdf Sunglasses Collection.

The Spa at Grand Lisboa Palace, The Spa at THE KARL LAGERFELD, Gentlemen's Tonic and The SPA at Palazzo Versace Macau.

Entertainment: Martial Arts Arena, AI Wonderland

- 9) Receipts of different dates or not dated on the same day of the reward redemption will not be accepted.
- 10) Receipts for any purchase of (i) pure gold/pure gold products/pure platinum/ pure platinum products; or (ii) gift cards (including but not limited to coupons or vouchers) are excluded from the Campaign.
- 11) Receipts priced in Hong Kong Dollar (HKD) or Chinese Yuan Renminbi (RMB) will be considered as 1:1 rate with Macau Patacas (MOP) under this Campaign.
- 12) Receipt(s) that are copied, defective, defaced, damaged, tampered or not issued on the same day of the redemption will not be accepted.
- 13) Deposit receipts, credit card sale slips, hand-written or reprinted invoices will not be accepted for redemption purposes.
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- 15) Owners and employees of any retail shops are allowed to participate in this Campaign by following the internal guideline.
- 16) An eligible shopper shall present the following items at the Mall Concierge Counter for registration on the same day of purchase to redeem the rewards:
 - v. A maximum of two receipts issued by selected retail shops (only one receipt per shop is permitted);
 - vi. All purchased items referred to on the relevant receipt(s);
 - vii. Valid original identification document (Identity Cards or passport) of the shopper; and
 - viii. Shopper's contact number
- 17) All merchandise referred to by any receipt(s) used to enter the Redemption shall be non-refundable. All receipt(s) or sale slip(s) used to redeem this campaign shall be stamped as proof of successful redemption.
- 18) Redemption registration with any incomplete or false information may be rejected by GLP acting in its sole and absolute discretion.

7. Campaign – Terms & Conditions :

- 1) By registering to the campaign, you authorize Grand Lisboa Palace to process, including to collect, use and store your personal data collected in connection with the workshop for the purposes of the workshop and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy> .
- 2) Grand Lisboa Palace will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm

- or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
- 3) Grand Lisboa Palace reserves the right to revise, cancel or modify this activity at its sole discretion.
 - 4) Any updated information will be announced on the official website and social media platforms of the Grand Lisboa Palace without prior notice. Participants are reminded to pay close attention.
 - 5) Grand Lisboa Palace reserves the right to amend the Terms and Conditions without prior notice.
 - 6) In case of any dispute, the decision of Grand Lisboa Palace shall be final
 - 7) Any person who participates in the Campaign has by such act constituted his/her acceptance and agreement to be bound by these terms and conditions.
 - 8) These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.