

### Terms and Conditions of Tickets Redemption for Jacky Wu SJM Music Show

SJM Resorts, Limited ("SJM") is the host of "Jacky Wu SJM Music Show" (the "Music Show"). SJM and Grand Lisboa Palace shall mean SJM Resorts, Limited, GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group"). The Music Show will be held at Grand Pavilion, Level 4, Grand Lisboa Palace Macau, on 23<sup>rd</sup> Dec 2023, at 8:00pm.

#### 1. Method of redemption:

##### 1.1 Spending at designated retail or F&B outlets:

- 1.1.1 Customer who spends every MOP \$10,000 within the designated period will be entitled to redeem TWO (2) tickets. No limit for receipt used for redemption. Each customer is valid to redeem a maximum of FOUR (4) tickets under this redemption condition.
- 1.1.2 To redeem tickets, customer must be an SJM Supreme Card holder and at least 21 years of age.
- 1.1.3 Receipt(s) should be issued from the below designated retail or F&B outlets (shop list will be amended without prior notice).
- 1.1.4 Retail outlets:  
**Individual shops:** Al Digital, Bee Cheng Hiang, Breitling, Brunello Cucinelli, Boss, Cloe Jewelry & Art, Challenger, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa, Chow Sang Sang Group, Easy House, Farmacia Royal, Forest Bath, Flowerman, Garden. LM Wedding, HKW Health Plus GLP, Karl Lagerfeld, Koi Kei Bakery, Lo Hong Ka, Love. Story. Silver, Luk Fook Jewellery, NY8 New Yaohan (includes Kid's Caven and supermarket and "Palace Gourmet"), Outro, Noble Mart, Pan Fong Bakery, Papery, Pastelaria Yeng Kee, Your Tea, Rolex, Royal Health, Starbucks, Stecco Natura Gelaterie, The Gallery, The Gift Shop, Tudor, Urban Cafe, Vilebrequin, Watch Station International, Weng Chon Kei Ip, Zenith, 180 Popcorn, 6226 Cheese Cake Cheese Tart. The designated shops in "Made in Macau": Fuhong Society of Macau, Maccrow, Wong Chi Kei, Puyue, Belongs Jewelry & Art, 2TL Wayuu Bags, La Green  
**Stores carried by CDF:** CDF Grand Lisboa Palace Shop, CDF Beauty, CDF Sunglasses Collection, Alexander McQueen, Breguet, Cartier, Chloe, CDF- Co-Lab, Dior Beauty, IWC, Piaget, The Ginza, Tumi, Vacheron Constantin. The following brands in CDF Grand Lisboa Palace Shop are classified as "independent stores": Blancpain, Chopard, De Beers, Hermes (Watch), Jaeger-LeCoultre, Jimmy Choo, Longines, Messika, Marni, Maisonmargiela, Montblanc, Panerai, Qeelin, Renecaovilla, Tasaki
- 1.1.5 F&B outlets:  
**GLP designated F&B outlets:** Don Alfonso 1890, Mesa by José Aveliz, Palace Garden, Zuicho, Chalou, Hua Ting, The Grand Buffet, Wulao, Eight Treasures, GLP Café, Kulukulu, Red Bowl, GLP Lobby Lounge, La Scala del Palazzo, The Book Lounge  
**GL designated F&B outlets:** Robuchon au Dome, The 8, The Kitchen, Casa Don Alfonso, RTC - South Kitchen, RTC - Bei Xiang Guan, Round - the - Clock Coffee Shop

##### 1.2. Valid Period of Receipts, Ticket Redemption Period, and Ticket Redemption Location:

Valid Period of Receipts	Ticket Redemption Period	Ticket Redemption Location
From 20 <sup>th</sup> Nov 2023 to 23 <sup>rd</sup> Dec 2023	From 13 <sup>th</sup> Dec 2023 to 23 <sup>rd</sup> Dec 2023	GLP – Retail Concierge Redemption Counter Opening hours: 10:00am to 10:00pm daily OR GL – The Hamper Shop Opening hours: 10:00am to 7:00pm daily





2. Limited tickets will be available on a first-come-first-served basis.
3. Tickets must be redeemed at designated redemption location. Unclaimed prize will be forfeited after the validity period.
4. Receipts for gift cards, coupons or vouchers are not eligible for redemption.
5. Copied, defective, defaced, damaged or tampered receipts and deposit receipts, credit card sale slips, hand-written or reprinted invoices will not be accepted for redemption purposes. Participants must redeem ticket with the original receipt. The receipt will be stamped after redemption and cannot be re-used.
6. Receipts priced in Hong Kong Dollar (HKD) or Chinese Yuan Renminbi (RMB) will be considered as 1:1 rate with Macau Patacas (MOP).
7. Tickets – Terms and Conditions
  - 7.1 Child who is 3 years old or under can be admitted without a ticket (subject to change depending on event) as long as the child without ticket does not occupy a seat. Child who is 12 years old or under must be supervised by an adult at all times.
  - 7.2 Original ticket must be presented for entry. Late arrival may result in non-admittance.
  - 7.3 Entry will be refused if tickets are damaged, defaced, forged or copied in any way or are not purchased from SJM or other authorized points of sale.
  - 7.4 Tickets sold are non-refundable and non-exchangeable, unless the event is postponed or cancelled by SJM or Promoter.
  - 7.5 SJM reserves the right to charge a fee for the replacement of tickets and the right not to replace tickets if purchase details cannot be verified.
  - 7.6 Ticket may not, without the prior written consent of SJM or the Promoter, be resold or offered for resale at a premium (including via on-line auction sites) or used for advertising, promotion or other commercial purposes. If a Ticket is sold or used in breach of this condition, the ticket may be cancelled without a refund and the ticket holder may be refused admission.
  - 7.7 SJM reserves the rights to add, withdraw, rearrange and/or vary programs, venues, seating arrangements and audience capacity.
  - 7.8 Cameras, audio and video recorders are not permitted inside the venue, unless previously authorized by SJM, Event Partner or Promoter.
  - 7.9 By entering the venue, you consent and authorize SJM, Event Partner and Promoter to photograph, film, videotape, record, or reproduce your likeness, image and/or voice for any purpose without any payment or consideration.
  - 7.10 By using this ticket, the ticket bearer agrees to this Terms and Conditions and Privacy Policy available at <https://www.sjmresorts.com>.
  - 7.11 In case of any dispute, SJM shall reserve the final discretion of interpretation.
  - 7.12 Macau law shall govern the sale and use of this ticket.

Updated as of 13<sup>th</sup> Nov 2023

