

Terms and Conditions

- 1. Grand Lisboa Palace ("GLP") is the host of the "Double Rewards at Grand Lisboa Palace" (the "Promotion").
- 2. This Promotion is governed by and subject to the following terms and conditions.
- 3. Participation in this "Double Rewards at Grand Lisboa Palace" promotion constitutes an acceptance of these terms and conditions.
- 4. The promotion period From 10h00 on 20th March 2023 to 23h59 on 21st April 2023.
- 5. During the promotion period, guests can receive a free "GLP Rewards Card" at the following Grand Lisboa Palace shuttle bus station, The Gift Shop, cdf Macau Grand Lisboa Palace Shop or NY8 New Yaohan.
 - 5.1 Border Gate
 - 5.2 Hengqin Port
 - 5.3 Hotel Lisboa
 - 5.4 Grand Lisboa
 - 5.5 Jai Alai Oceanus
 - 5.6 New Yaohan
 - 5.7 Macau Tower
 - 5.8 Taipa Ferry Terminal
 - 5.9 Macau International Airport
 - 5.10 Macau Ferry Terminal
- 6. The Promotion included 2 Rewards:
 - 6.1 Reward 1 MOP100 Off at selected restaurants
 - 6.1.1 Enjoy this discount with a minimum spending of MOP200 (excluding service charge).
 - 6.1.2 The Reward 2 will be awarded upon successful redemption of the Reward 1.
 - 6.1.3 The Reward 2 can only be used in a subsequent transaction.
 - 6.2 Reward 2 30% off at selected restaurants
 - 6.2.1 This discount is capped at MOP 500 only and only valid for a maximum of twelve (12) persons per table.
 - 6.2.2 The GLP Rewards Card will be collected by the restaurant upon successful redemption of the Reward 2.
- 7. Service charge is calculated based on price before discount.
- 8. "GLP Rewards Card" is applicable at GLP Café, Eight Treasures, Kulu Kulu, Red Bowl, Chalou, Mesa, Wulao and Hua Ting.
- 9. "GLP Rewards Card" must be used on or before the expiry date.
- 10. "GLP Rewards Card" is valid for dine-in and à la carte menu only. It is not valid for alcoholic beverages, other products or services.
- 11. The original "GLP Rewards Card" must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- 12. Any additional spending must be settled by cash, credit card or E-payment.
- 13. Only one "GLP Rewards Card" can be used per transaction. Bill Splitting is not accepted.





- 14. The use of "GLP Rewards Card" is subject to operating hours, reservation policy and seating availability of the restaurants. GLP accepts no liability if reservation cannot be made before the expiry date.
- 15. "GLP Rewards Card" cannot be transferred, resold or exchanged for cash.
- 16. "GLP Rewards Card" is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
- 17. "GLP Rewards Card" suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.
- 18. You may need to provide personal information to GLP for the redemption or use of the F&B voucher/ discount coupon. By providing your personal data to GLP, you consent to the processing of your personal data by GLP according to Law No.8/2005 Personal Data Protection Law. For further details, please read the privacy policy on https://www.grandlisboapalace.com/en/privacy-policy.
- 19. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- 20. GLP reserves the right to suspend or terminate this offer and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
- 21. GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

