



Terms and Conditions of “Travel Rewards” promotion

- 1) Grand Lisboa Palace (“GLP”) is the host of the “Travel Rewards” (“Promotion”).
- 2) This Promotion is governed by and subject to the following terms and conditions.
- 3) Participation in this “Travel Rewards” promotion constitutes an acceptance of these terms and conditions.
- 4) The promotion is held from 10:00 A.M. on 20th January until 9:59 P.M. on 5th February 2023.
- 5) During the promotion period, eligible guests can redeem a MOP100 shopping coupon at designated location:

Redemption Conditions	Reward	Redemption Location
Present a same-day cross-border bus ticket, ferry ticket, train ticket or air ticket to Macau or Zhuhai (original or electronic ticket)	a MOP100 Shopping coupon	Level 1, Mall Concierge, The Bazar, Grand Lisboa Palace 10 a.m. – 10 p.m.

- 6) Only original, electronic or order number of same-day cross-border bus ticket, ferry ticket, train ticket or air ticket to Macau or Zhuhai (“Transportation Ticket”) issued by the following operators will be accepted for redemption. E-ticket number or order number is only allowed if no printed tickets are issued by service providers.
 - i. Bus Ticket
 - Hong Kong To Macau: HK-MO Express, Hong Kong Zhuhai Macao Bridge Shuttle Bus
 - Guangzhou To Macau: Shun Tak & CITS Coach (Macao) Limited
 - Zhuhai Airport to Gongbei Port: Zhuhai Airport Express
 - ii. Ferry Ticket
 - Hong Kong To Macau: Cotai Water Jet, Turbo Jet
 - Shekou to Macau: Cotai Water Jet, Turbo Jet, Yuet Tung Shipping
 - iii. Train Ticket
 - All arrivals to Zhuhai Railway Station
 - iv. Air Ticket
 - All arrivals to Macau International Airport and Zhuhai Airport
- 7) Each transportation ticket number or order number can only redeem one shopping coupon.
- 8) Copied, defective, defaced, damaged or tampered Transportation Ticket will not be accepted.
- 9) Receipts of Transportation Ticket will not be accepted.
- 10) One person can only redeem one shopping coupon per day.
- 11) The following people are not eligible for this Promotion:
 - i. Employees, temporary employees, agents, successors, and assignees (“Employees”) of SJM; and
 - ii. Employees of retailers at Grand Lisboa Palace Resorts
- 12) Rewards are available while stocks last.





Terms and Conditions of Shopping coupon

- 13) Shopping coupon is only applicable to the following designated retail shops at GLP.
Al Digital, Anco Dessert, Alexander McQUEEN, Bee Cheng Hiang, Breguet, Breitling, Brunello Cucinelli, Cartier, cdf Grand Lisboa Palace Shop (except Rémy Martin and MaoTai), cdf Beauty, Chloé, Choi Heong Yuen Bakery, Chong Kio Farmacia Chinesa Chow Sang Group, Dior Beauty, DR.AI Experience Center, Easy House, Gentleman's Shop, IWC, KARL LAGERFELD, Koi Kei Bakery, Lady's Shop, Lo Hong Ka, Love. Story. Silver, LUKFOOK JEWELLERY, NY8 New Yaohan, Pan Fong Bakery, Pastelaria Yeng Kee, Your Tea, PIAGET, ROLEX, ROYAL HEALTH, Starbucks, The Gallery, THE GINZA, The Gift Shop, TUDOR, TUMI, VACHERON CONSTANTIN, VALENTINO, Vilebrequin and ZENITH.
The designated shops in "Made in Macau": 853 + Concept Store, Counting Star, DVM 3 ½ Chasing Dragon Jewelry, Innocent Monkey Club Café, MACCREW, Wabi-Sabi Express and Wong Chi Kei.
- 14) Shopping coupon must be used on or before the expiry date.
- 15) Shopping coupon cannot be used to purchase pure gold and platinum products, gift vouchers, gift cards or coupons.
- 16) This shopping coupon can only be used with a minimum spending of MOP500.
- 17) The original shopping coupon must be presented upon payment and it cannot be used in conjunction with other offers, gift cards or cash vouchers.
- 18) Any additional spending must be settled by cash, credit card or E-payment.
- 19) Only one shopping coupon can be used per person per transaction. Bill Splitting is not accepted.
- 20) The use of shopping coupon is subject to product availability and operating hours of the designated shops. GLP accepts no liability if the shopping coupon is not used before the expiry date.
- 21) Shopping coupon cannot be transferred, resold or exchanged for cash
- 22) Shopping coupon is issued by and remains the property of Grand Lisboa Palace ("GLP"); it will not be accepted or replaced if lost, damaged or stolen.
- 23) Shopping coupon suspected of being tampered with, obtained fraudulently or unlawfully shall be invalid.

Others Terms & Conditions

- 24) GLP reserves the right in its sole discretion to disqualify any individual who jeopardizes or attempts to jeopardize the fairness, security or proper operation of this Promotion.
- 25) By participating in this Promotion, each participant authorizes GLP to process, including to collect, use and store his/her personal data collected in connection with his/her participation in this Promotion for the purposes of this Promotion and for direct marketing.
- 26) By participating in this Promotion, each participant accepts Grand Lisboa Palace's privacy policy, available at <https://www.grandlisboapalace.com>.





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- 27) GLP reserves the right to suspend or terminate this Promotion and amend the terms and conditions without prior notice. In case of any disputes, the decision of GLP shall be final and conclusive.
- 28) These terms and conditions are governed by and construed in accordance with the laws of Macau SAR. In case of any discrepancy between the English and Chinese versions, the English version shall prevail.
- 29) GLP refers to SJM Resorts, S.A. ("SJM"), GLP Hospitality Services Limited or other subsidiaries of SJM ("SJM Group").

