

Terms & Conditions

1. By registering to the activity, the participant (or the parent/ guardian of participant under 18 years of age) hereby confirms that s/he agrees to all the terms and conditions listed below.
2. Persons aged 18 and above are welcome to join the activities on 1 May, 22 May, 29 May and 5 June 2022.
3. Persons aged 10 and above are welcome to join the Mother's Day special activity on 8 May 2022. The Mother's day discount offer is only valid for two people attending together.
4. **Activity Ticket and The Spa Massage Package:**
 - This package includes one activity ticket and one 45-minute Soothing Back Massage at The Spa in Grand Lisboa Palace.
 - Please reserve through GLP's Reservation Hotline +853 8881 9500 at least 48hours in advance. Online booking is not applicable. (Operation hours: 11:00 a.m. to 7:00 p.m., closed on Tuesdays).
 - The Spa massage is valid until 30 June 2022. Blackout dates apply: 1 May and 3 Jun 2022.
5. **Activity Ticket and Mesa Set Lunch Package:**
 - This package includes one activity ticket and one Mesa set lunch (Lunch Operation Time: 12:00 p.m. to 3:00 p.m., closed on Mondays).
 - Please reserve through F&B Reservations Hotline +853 8881 1800 at least 48hours in advance. Online booking is not applicable.
 - The Mesa set lunch is valid until 30 June 2022. Blackout dates apply: 1 May and 3 Jun 2022.
 - Dress code at Mesa:
 - For ladies: Smart casual. No swimwear, bathrobes, slippers or gym outfits.
 - For gentlemen: Smart casual with ankle-length trousers. No open-toed shoes, sandals, shorts or sleeveless tops.
6. **The Spa Massage and Mesa set lunch** are subject to availability and advanced reservation is mandatory. SJM accepts no liability if reservation cannot be made before the expiry date.
7. All package offers are not exchangeable for cash, transferable and cannot be sold to other parties. The offers cannot be used in conjunction with any other discount or promotional offer.
8. Activity spaces are limited, reservation is only confirmed upon full payment. There is no refund or exchange once a purchase has been made.
9. Participants are required to provide the registered names and phone numbers with the operation staff at the activity entrance for entry.
10. Participants must arrive at the activity entrance 15 minutes early for registration, admission will be stopped 20 minutes after the activity starts.
11. If participants have any medical condition or are taking any medication which may affect the ability to exercise, participants must consult a doctor before participating in the activity.
12. You acknowledge that personal injuries may arise from the activity and agree to assume all risks associated therewith and hold SJM harmless from any liabilities, claims, damages or losses.

13. If participants experience any pain or discomfort, they shall immediately discontinue participating in the activity.
14. If the activity is cancelled by SJM RESORTS, S.A. ("SJM") due to abnormally inclement weather, storm, typhoon Signal No. 8 and above, latest guidelines and policies on epidemic, SJM will issue a full refund within 60 days through the original form of payment used. There is no refund or exchange if the activity is cancelled 30 minutes after the commencement of the activity.
15. Participants are required to bring their own yoga mats and dress appropriately.
16. Participants are solely responsible for their own belongings. SJM will not assume liability for any damage to or loss of property.
17. Participants appearing intoxicated, using foul/abusive language, or displaying overt rowdiness must immediately leave the premises without refund or compensation.
18. Photography must be conducted without disruption to other participants and the activity. Audio and video recording must be consented by SJM in advance.
19. The participant shall indemnify and hold SJM harmless against all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, to property or person, or death arising from or as a result of the participant's gross negligence or willful misconduct.
20. By registering to the activity, you authorize SJM to process, including to collect, use and store your personal data collected in connection with the activity for the purposes of the activity and for direct marketing; and accept the privacy policy available at <https://www.grandlisboapalace.com/en/privacy-policy>.
21. By registering to the activity, you consent and authorize SJM to photograph, film, videotape, record, or otherwise reproduce your image and/or voice for any purpose without any payment or consideration.
22. SJM will not be liable for any postponement or cancellation due to any force majeure such as power failure, fire, explosion, flood, or similar disasters, strikes, industrial disputes, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.
23. Any items deemed to be dangerous or inappropriate by SJM are prohibited. Prohibited items must be removed from the activity or discarded. Unlawful items and the person in possession of those items will be handed over to the police.
24. SJM reserves the right to revise, cancel or modify this activity at its sole discretion.
25. Any updated information will be announced on the official website and social media platforms of SJM without prior notice. Participants are reminded to pay close attention.
26. SJM reserves the right to amend the Terms and Conditions without prior notice.
27. In case of any dispute, the decision of SJM shall be final.

28. These Terms and Conditions are governed by and construed in accordance with the laws of Macau SAR. In the event of any discrepancy between the Chinese and English versions of Terms and Conditions, the Chinese version shall prevail.